

Complex Needs Banning Research project – November 2022

Focus Group Questions – Outreach and Agency Workers

1. Why are people banned? (Is it to protect the clients? the staff, etc.?)
2. What conditions complicate the banning practice?
3. Have you been able to rebuild relationships with individuals that have been banned?
4. Is there a difference between policy and practice and why?
5. How could agencies work together for banning practices that are widely understood and effective for agencies and for the community?

Focus Group Questions – City of Edmonton

1. Why are people banned or moved? (Tell us about the people you engage with who experience banning or homelessness)
2. What are some of the conditions that complicate your work with those experiencing banning or homelessness?
 - a. Deciding who to ticket or remove from spaces
 - b. Process of moving people – relocation efforts
 - c. Who is included – who else do you work with
 - d. Intervening factors
3. When people are moved are you able to give them an option for another location where they can move to?
4. How well do the activities of others working with the banned or homeless co-align with your work? (How do you help each other/How do you get in each other's way)?
 - a. Agencies – outreach workers – housing support teams – mental health
 - b. Mutual Aid Groups – Water Warriors or Bear Clan
5. How do you build relationships or rebuild relationships with people you need to ban or relocate?
6. What is something you would like those that develop banning policies to understand about working with people that are banned and/or stay outside?
(What are the solutions to banning and/or homelessness?)