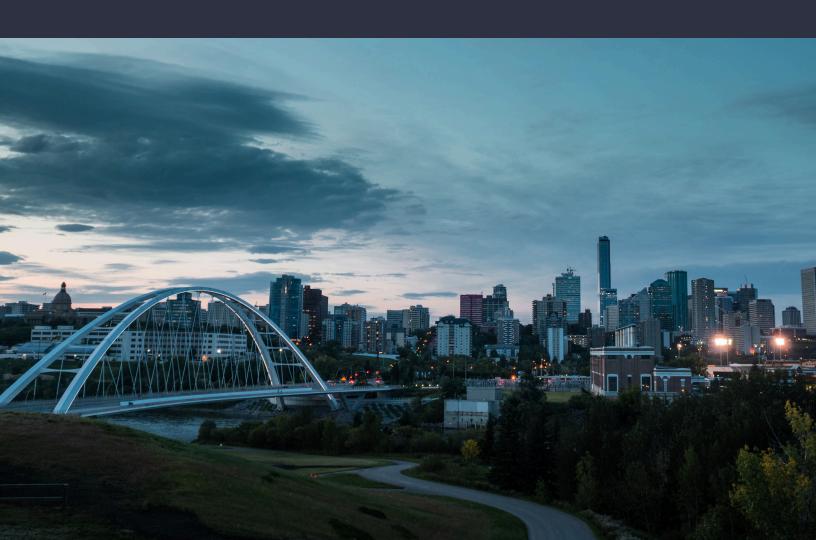
Youth **Agency Collaboration**

Progress Report September 2021 - August 2022



Youth Agency Collaboration (YAC) is a group of youth serving agencies which are coming together in the spirit of collaboration.

We aim to use collaboration and communication between agencies to improve upon our continued work with young people.

Our goal through our work is to create a supportive environment where young people can achieve holistic wellness and their chosen life goals.

We see a future where young people have a solid and holistic foundation to build futures.

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For more information, contact adm@mapsab.ca

2021-22 Youth Agency Collaboration Members

Africa Centre

African Canadian Civic Engagement Centre

Alta Care Resources

Boyle Street Community Services

CHEW Project

C-5 North-East Community Hub

Edmonton John Howard Society

Edmonton Mennonite Centre for Newcomers

Family Futures Resource Network

iHuman Youth Society

Institute for Sexual Minority Studies & Services

Islamic Family Social Services Association

M.A.P.S. Alberta Capital Region

Multicultural Health Brokers

NiGiNan Housing Ventures

Old Strathcona Youth Society

REACH Edmonton Council

Skillcity Institute

Ubuntu Children and Families

Youth Community Supports

Youth Empowerment and Support Services

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01. Executive Summary



01. Executive Summary

YAC was established in 2018. Five agencies came together to begin the collaborative work to improve the quality of service young people receive when they were experiencing houselessness, abuse, substance-use, and/or any of the other negative effects cause by poverty, intergenerational trauma, and colonization. Since then, YAC has grown to include over 20 agencies which include multicultural groups, Indigenous organizations, newcomer/ immigrant groups, and 2SLGBTQ+ organizations.

A critical component in growing the number of agencies that are a part of YAC is building relationships. For example, YAC was requested by Indigenous members of the collaboration to include Indigenous feats as a central part of our work together. Because of this, YAC has adopted an ongoing dedication to work through Indigenous feasts on a regular basis as an integral component of our process throughout our meeting process. Additionally, time is spent between meetings connecting with other agencies, and a percentage of each meeting with members is devoted to relationship building.

While regular meetings with representatives from other agencies is a great way to share information, meaningful change will only occur if the leaders of the respective organizations are committed to this initiative. To this end, YAC is building a governance structure to define roles, responsibilities, and expectations more clearly for a Leadership Group that will provide direction and make decisions related to the implementation of key recommendations.

A preliminary set of recommendations was prepared as part of a two-day retreat in May 2022. YAC members engaged in future visioning on creating targets for our collaboration to aim for over the immediate, two year, five year, and ten year periods. For example:

Two year targets include:

- Developing a plan for including youth voices in determining service delivery models.
- Establishing an Intake Process and Youth Outcomes for YAC's Complex Case Management System.
- Beginning Early Implementation of a Complex Case Management System that includes multiple YAC organizations.
- · Implementing a Communications Plans Internally and Externally
- Developing sector based plan for pursuing block funding to support multiple agencies engaged in collaborative service delivery.
- Designing a program to have agencies engaging in shared training and professional development opportunities between YAC agencies.
- Begin plans to establish first 24/7 Youth Support Centres to build de-centralized network across the city.

Five year targets include:

- Completing a business plan which engages all YAC partner agencies and seeks to have decentralized coverage for youth services across the city.
- Finalizing a city-wide complex case management system shared across youth serving agencies which will focus on working with young people to develop the skills they want to achieve for them to live the life they want.
- Establishing 2-8 24/7 Youth Support Centres to build de-centralized network across the city.¹

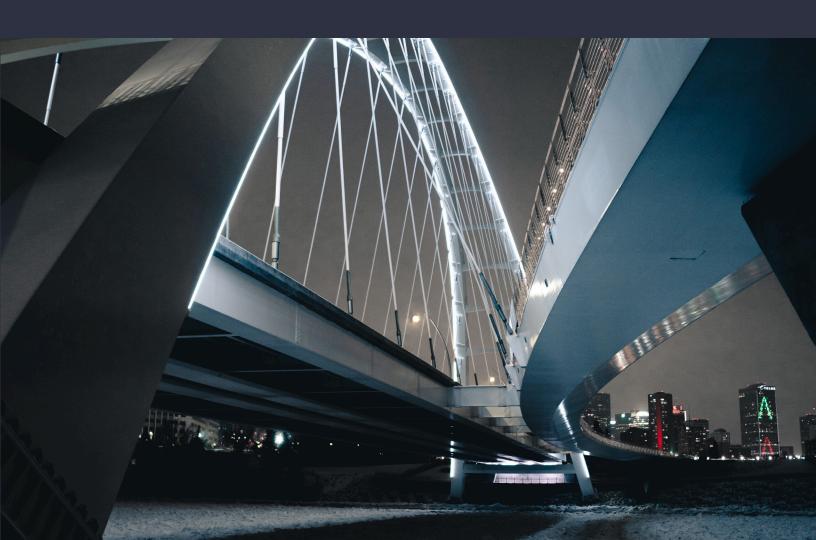
Ten year targets include:

- Establishing 10-18 24/7 Youth Support Centres to expand the de-centralized network across the city.
- Begin using data collected from complex case management system to improve services for young people and better understand our community.

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Currently, many of the youth services are offered in central Edmonton and are available in the daytime. When a young person experiences crisis it is typically outside of the daytime hours and a crisis can happen anywhere in the city. Because of this we are targeting decentralized services that are 24/7 consistently offered for the youth.

02. Brief History Youth Agency Collaboration Project 2018 to 2021



02. Brief History of Youth Agency Collaboration Project 2018 to 2021

YAC was established in 2018. Five agencies came together to begin the collaborative work to improve the quality of service young people receive when they were experiencing houselessness, abuse, substance-use, and/or any of the other negative effects cause by poverty, intergenerational trauma, and colonization (Boyle Street Community Services, Edmonton John Howard Society, iHuman Youth Society, Old Strathcona Youth Society, and Youth Empowerment & Support Services).

During 2019, we engaged in research to acquire the voices of young people, youth workers, and the agencies to inquire what was working well and what needed improvement within our service delivery. From this research, we were able to determine that we needed to find pathways towards better communication, improved collaboration, and expanded resources to better meet the needs of the youth.

A clear message was received from young people. They wanted youth serving organizations to communicate with each other creating an atmosphere where they did not have to re-tell their traumatizing story repeatedly to obtain services. They wanted to see organizations with similar standards of practice making agencies have a unified approach to safety and trauma-informed care.

YAC started the Coordinated Youth Response (CYR) to help young people find services during the early days of the pandemic in 2020. When C-19 first took hold in our communities, finding services was difficult as some agencies were closing for periods of time, changing hours of operation, discontinuing services, introducing new services to fit within health protocols, etc. and this was leading to uncertainty for young people.

CYR included over 30 organizations that entered a communication platform which shared information about the services that were available to young people and connected young people to those services. That platform saw over 2000 young people utilizing the services they needed within the CYR from November 2020 - April 2021.

CYR included youth serving agencies (Old Strathcona Youth Society, iHuman Youth Society, Youth Empowerment Support Services etc.), service agencies that include services for youth (Boyle Street Community Services, YMCA, etc.), and large community agencies (Edmonton Public Library, Edmonton Police Services, etc.).

As certainty started returning to the agencies in terms of services and hours of operation, the need for the communication platform became less.

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The YAC Project has written reports for the 2019-20 & 2020-21 years which you can consult for further information.

What remained was the spirit of collaboration and proof that agencies effectively communicating helped young people receive services.

Beginning summer 2021, YAC focused on growing in membership to include multicultural groups, newcomer/immigrant organizations, and Indigenous groups to make sure voices from across our community were at the table while we created a governance structure for our collaborative efforts and began looking forward to the future we envision for young people obtaining services in Edmonton. To achieve our goals, we spent much of our time together building our relationship to one another to ensure the collaboration we were building was on a foundation of trust, understanding, and camaraderie.

03. Working Through neyhiwak ס"Δללי Ceremony

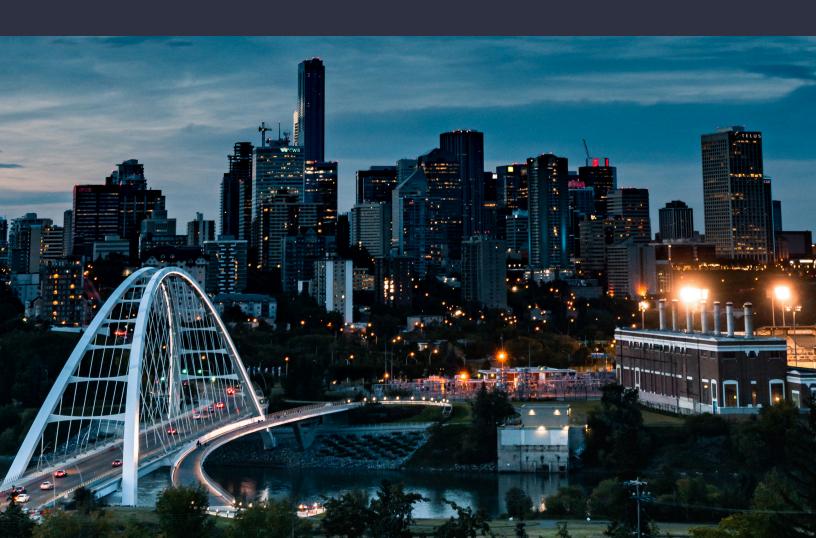


03. Working Through neyhiwak ס"∆ל לי.′ Ceremony

Starting in October 2021, YAC has made the commitment to work through the neyhiwak """ ceremonial approach while collaborating on this project. The spiritual practices of Indigenous peoples across Canada were made illegal on these lands for many years and the inclusion of ceremonial practices is a sign from the youth serving agencies that we want this collaboration to embrace a future where Indigenous Peoples meet with non-Indigenous Peoples through a feast.

Using this Indigenous approach to spirituality and connecting to Creator is open to other ways of prayer. Indigenous feasts leave space for other faiths. Feasts are centered around connecting the land and nature leaving space for people form other faiths to join in honouring their connection by using prayer familiar to them. Newcomers to this territory and Settlers are welcome to engage in ways they are comfortable with. Our collaboration has found that a feast has been an exceptional approach to building meaningful relationships across cultural boundaries.

O4. Chrology Youth Agency Collaboration Events 2021 to 2022



04. Chronology of Youth Agency Collabortion Events 2021 to 2022



October 2021

Pipe Ceremony & Feast

Held Northeast of Edmonton on the Land

November 2021

YAC Members Monthly Meetings

Began Guiding Principles Work (Zoom Meeting)



YAC Members Monthly Meeting

Conversation on Cold Weather & Orgabization Strengths (Zoom Meeting)

Pipe Ceremony & Feast

Held at Ambrose Place

December 2021



December 2021 & January 2022

Meetings with Frontline Workers on Guiding Principles Alta Care, iHuman, Boyle Street, FFRN, C-5, & Ubuntu



February 2022

YAC Members Monthly Meetings

Began 10 Year Visioning of Needed Elements for City Wide Plan (Zoom Meetings)

Feedback on Edmonton Coordinated Youth Response

From Workers and Community Partners (Two Zoom Meetings)

March 2022

Sweat Ceremony & Feast

Held North of Edmonton

April 2022

YAC Partner Profiles Work

One meeting for each of YAC's organizations



May 2022

YAC Members Monthly Meeting Prep

For Strategic Visioning Work &

YESS Presentation on their Skills Assessment Tools

YAC Two-Day Strategic Visioning Retreat

Including work on 2/5 Year Plan & 10 Year Vision Map In-person Meeting at Oomamo Wango & Ambrose Place

June 2022

YAC Members Monthly Meeting

Recap of Retreat Visioning Work &

Started Working on YAC Communications Plan



YAC Partner Profiles & Service Area Mapping Work

One meeting for each of YAC's organizations



July 2022

YAC Leadership Meeting

To build YAC's Ad-Hoc Governance Model



O5. Youth Agency Collaboration's Future Visioning



05. Youth Agency Collaboration's Future Visioning

On May 25 & 26, 2022, YAC members met to begin planning for the future work of our collaboration. The two days were facilitated by YAC Strategy & Management Consultant, Matthew "Gus" Gusul, PhD with support from Deb Morrison, Partnership Enhancement Facilitator from MAPS Alberta Capital Region and Ed Marchak and Lori Schmidt from Canada West Foundation.

In preparation for the two days of future planning, Gus, Ed, and Lori met with each YAC partner to fill out a partner profile which detailed the programming that they offered for young people. These partner profiles were then taken by the Social Geographers at MAPS Alberta Capital Region and made into a series of maps that were used as a central tool for the future visioning work done by YAC partners during this session. These maps showed the locations of the YAC members, where services were offered, and, when coupled with discussions on external environmental factors, set a mark for the workshop to begin planning from.

After gaining a fulsome knowledge on the current state of our collaboration and the youth serving sector, we began looking forward to ten years in the future and built a map of Edmonton which showed what YAC members thought would be a well built web of support for young people experiencing crisis. We worked to build a map that will act as a guide for our future work. From this map, we worked backwards to develop immediate, two year, and five year targets for our collaboration's efforts.

Immediate Targets

- Establish a Governance Structure to guide YAC's meetings and decision making processes
- · Maintain updated maps and partner profiles of partner organizations
- · Identify needs and gaps in terms of data collection
- Adjust language to shift focus to our partners being "For Purpose Organizations" seeking "investors" to invest in youth – the future leaders
- · Assess which organizations need to be added to YAC
- Develop a Communications plan which includes both internal and external partners. Communication materials will be produced to educate YAC partner organizations including board, front line staff, youth, and leadership and will also be produced to focus on investors, government, and other community stakeholders.

Two Year Targets

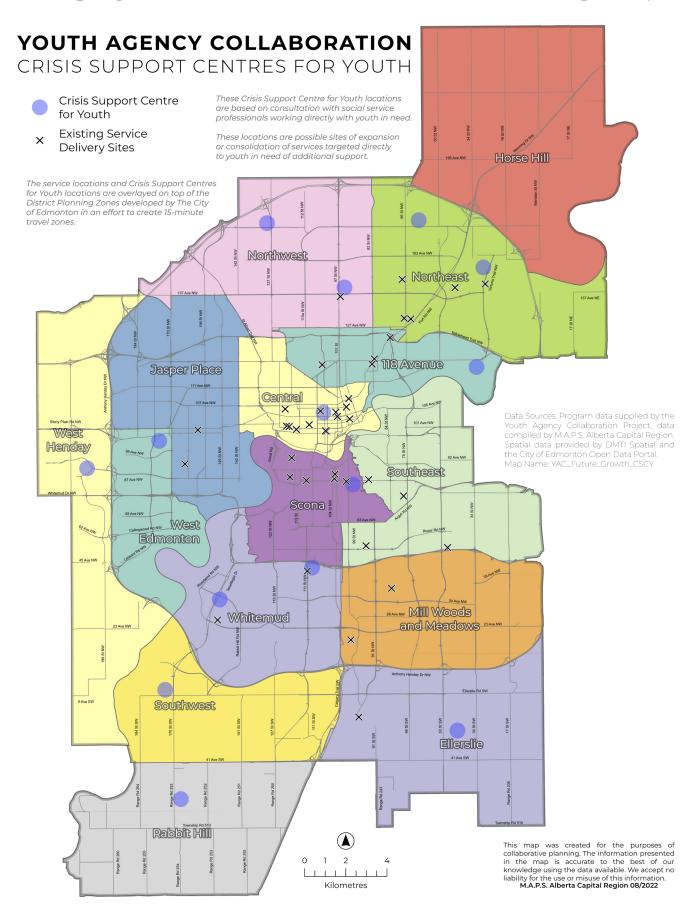
- · Develop a plan for including youth voices in determining service delivery models
- Establish an Intake Process and Youth Outcomes for YAC's Complex Case Management System
- Begin Early Implementation of a Complex Case Management System that includes multiple YAC organizations
- · Implement Communications Plans Internally and Externally
- Develop sector based plan for pursuing block funding to support multiple agencies engaged in collaborative service delivery
- Design program to have agencies engaging in shared training and professional development opportunities between YAC agencies
- Begin plans to establish first 24/7 Youth Support Centres to build de-centralized network across the city

Five Year Targets

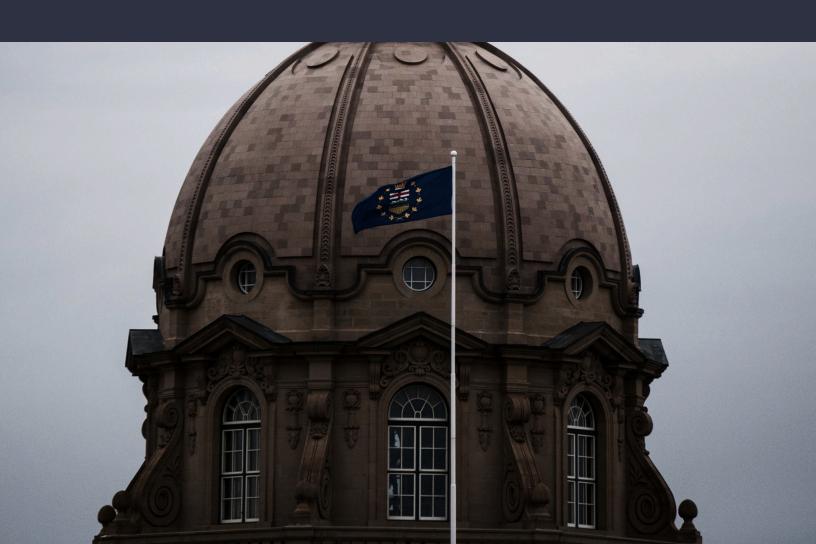
- Complete business plan which engages all YAC partner agencies and seeks to have decentralized coverage for youth services across the city
- Engage a complete complex case management system which gives each organization access to the system
- Establish two eight 24/7 Youth Support Centres to build de-centralized network across the city

Ten Year Targets

- Establish between 10-18 Youth Support Centres to build de-centralized network across the city
- Begin using data collected from complex case management system to improve services for young people and better understand our community



O6. Youth Agency Collaboration Ad-Hoc Governance Structure



06. Youth Agency Collaboration Ad-Hoc Governance Structure

Since YAC started meeting in 2018, we have known that we would need to find a way to work together, and we started finding our common ground to know that we were all starting from a place that centered our unified desire to improve young people's access to services to improve their lives.

The Guiding Principles which appear inside of this document were developed over a two year period. Starting in 2020, YAC members brainstormed on what would be important to our collaboration and created a series of guiding principles which would serve as an initial draft. We revisited this work in Winter 2021/22, after we had grown our collaboration to include more cultural diversity. Leadership and frontline workers from our partner organizations were consulted on the creation of the Guiding Principles and we used an iterative drafting process which made sure people were able to read and offer suggestions.

The rest of the document was created over a series of two meetings. In the first meeting in May 2022, YAC's Leader Committee developed plans to arrange the governance of YAC as an Ad-Hoc group and requested that Matthew "Gus" Gusul, PhD, the Strategy & Management Consultant for YAC to create a draft document that would be discussed in the next meeting. In July, the committee met again to finalize that document.

As of now, this document is still in draft form. The draft will act as the agreement between all YAC organizations and be a guide for our work together during the 2022-23 year. This document will be approved in our first leadership meeting.

Appendix A YAC Leadership Group Charter Amiskwaciwâskahikan Treaty 6 Territory Edmonton, Alberta, Canada

Contents

- 1. Current, 2 5 10 Year Strategic Plans
- 2. Visual Governance Structure
- 3. Decision Making Strategy
- 4. Membership
- 5. Guilding Principles

1. Current, 2 - 5 - 10 Year Strategic Plans

2022 – 2023 Year Strategic Priorities

- Establish a Governance Structure to guide YAC's meetings and decision-making processes
- · Maintain updated maps and partner profiles of partner organizations
- · Identify needs and gaps in terms of data collection
- Adjust language to shift focus to our partners being "For Purpose Organizations" seeking "investors" to invest in youth – the future leaders
- · Assess which organizations need to be added to YAC
- Develop a Communications plan which includes both internal and external partners

Year 2 Strategic Priorities

- · Develop a plan for including youth voices in determining service delivery models
- Establish an Intake Process and Youth Success Outcomes for YAC's Complex Case Management System
- Begin Early Implementation of a Complex Case Management System that includes multiple YAC organizations
- · Implement Communications Plans Internally and Externally
- Develop sector-based plan for pursuing block funding to support multiple agencies engaged in collaborative service delivery
- Design program to have agencies engaging in shared training and professional development opportunities between YAC agencies
- Begin plans to establish first 24/7 Youth Support Centres to build de-centralized network across the city

Year 5 Strategic Priorities

- Complete business plan which engages all YAC partner agencies and seeks to have decentralized coverage for youth services across the city
- Implement a complete complex case management system which gives each organization access to the system
- Establish 2-8 24/7 Youth Support Centres to build de-centralized network across the city

In 10 Years

- Establish between 10-18 Youth Support Centres to build de-centralized network across the city
- Begin using data collected from complex case management system to improve services for young people and better understand our community

2. Visual Governance Structure



Subject Matter Experts

- YAC is committed to using information from people with lived experience, with the organizations that work on the front lines, and with the workers from those organizations
- this is a group that meets monthly to further YAC's strategic work by providing context, perspective, and expertise to youth services
- each meeting will have representation from YAC Member organizations which will best be able to provide direction on the meetings' agenda
- this group will offer strategic advice and qualitative/quantitative evidence for the decisions to be made by the Leadership Group
- 8-10 meetings/ year

Leadership Group

- this group will be made up of representatives from YAC organizations that are leadership positions in their organizations
- · this is the main decision-making body of YAC
- this group will take the advice and evidence from the Subject Matter Experts to make decisions
- 2-3 meetings/ year

Facilitation & Engagement Design Committee

- this group will be made up consultants from Canada West Foundation, the Partnership Enhancement Facilitator from MAPS AB Capital Region, and 2-3 volunteers from the Subject Matter Experts and Leadership Group
- this committee will plan YAC's meetings, chair Subject Matter Expert and Leadership Group meetings, lead the communications for YAC, and make decisions on any operational functions including applying for grants, fiscal planning, or any business matters
- updating governance document Summer of 2023
- · semi-weekly meetings throughout the year

Inwards Governance

- YAC will be a balance of responsibilities between these three groups with each group filling their role.
- The Facilitation & Engagement Design Committee will oversee the internal communications.

Outwards Governance

 The Facilitation & Engagement Design Committee will oversee external communications and will engage with stakeholders, investors, and government to further YAC's Strategic Vision

Roles & Responsibilities for Members of Each Group

- · Participate in regularly scheduled engagement sessions/meetings.
- Share ideas, knowledge, and experience to ensure the success of the YAC initiative.
- · Make decisions pertaining to the YAC initiative.
- Our work has impact and relies on the commitment of active participation from members and respective agencies.
- Members work in alignment with YAC values, attend meetings regularly, and make decisions for the Collaborative.
- · Membership aims to represent the diverse community of Edmonton's youth.
- · Meet without missing two (2) meetings in a row, without notification to the chair.
- The chair will email the member to determine if they are wanting to maintain their membership at the YAC table.

3. Decision Making Strategy

Given the collaborative nature of the YAC initiative, agreement of members will play a critical role in the success of the initiative and its outcomes. The decision-making body of YAC will be the Leadership Group.

Agreement among Leadership Group is required for decisions related to the YAC's work. A voting system will be used to assist in decision-making if it is deemed needed. Our preference will be to come to agreements that work for all agencies.

When disagreement emerges, Individuals/agencies are expected to make their statements respectfully in a spirit of collegiality by providing constructive feedback that includes sharing solutions.

While YAC values diversity of perspectives and opinions, it acknowledges that reaching agreement may be challenging in some instances. In these instances, YAC will discuss the situation and seek a solution. If this is not possible, a mediated process will take place to help YAC reach agreement. Failing that, the issue will go to a voting system whereby committee members can vote on the issues at hand.

4. Membership

The current membership is made up of the following organizations:

- Africa Centre
- African Canadian Civic Engagement Centre
- Alta Care Resources
- BGCBigs
- Boyle Street Community Services
- CHEW Project
- · C-5 North-East Community Hub
- · Edmonton John Howard Society
- Edmonton Mennonite Centre for Newcomers
- · Family Futures Resource Network
- iHuman Youth Society
- · Institute for Sexual Minority Studies & Services
- · Islamic Family Social Services Association
- M.A.P.S. Alberta Capital Region
- · Multicultural Health Brokers
- NiGiNan Housing Ventures
- Old Strathcona Youth Society
- · REACH Edmonton Council
- Skillcity Institute
- · Ubuntu Children and Families
- Youth Community Supports
- Youth Empowerment and Support Services
- YMCA

YAC Leadership Group Charter 5. Guiding Principles

Principle: Our Agencies Collaborate

Value Statement

Youth who are experiencing crisis and housing instability have a continuum of needs that are best served by agency sharing, coordination, and collaboration.

We as agencies are dedicated to this collaboration as the request for better communication and standardized practices between agencies came from the young people.

We look to the Indigenous communities from this territory for stewardship of this collaboration as they hold dear the activity of sharing which is included in the neyhiwak $\neg \Box \Delta + \Delta \cdot$ natural laws of governance.

- we engage in communication through a city-wide complex case management system and by having regular meetings
- we understand the role each agency plays in working with young people and create a culture of collaboration which will include warm handoffs to create better wrap-around care avoiding territoriality and competition between agencies
- we offer a well-rounded collection of programming to engage young people in recreation, the arts, and the ability to obtain their life goals

Principle: Our Agencies Are Places for Youth and Honour Youth Voices

Value Statement

Youth possess wisdom, knowledge, and experience - as agencies working with youth, we acknowledge their inherent agency and provide opportunities for their voices to shape the services we offer.

Young people are the experts in their lives and our agencies provide opportunities for young people to share their voice.

Young people inspire our agencies and fuel our advocacy to shape change in our community.

- we include young people's voices in our governance process and in decision making, engaging youth where they are at ensuring that we connect with young people from varied experiences of life in Edmonton
- we create spaces for young people where they can thrive, create goals and be free of judgment, criticism, harassment, or harm
- · we build trust with every young person that needs our services
- we create relationships between staff and young people that have healthy boundaries
 - this includes an avoidance of any relationship where saviourism exists as this type of relationship places youth worker above young person
 - · we walk alongside young people on their life journey

Principle: Our Agencies Align with Trauma Informed and Harm Reduction Practices

Value Statement

As caregivers, advocates, and youth workers, it is our responsibility to hold space for youth's experiences of trauma. We mitigate harm. We support non-judgmental healing allowing for compassion, trust, and safety to develop between young person and agency.

- we work through a trauma-informed lens, have a unified definition of this concept, and hold each other to this standard - we ensure that staff, executive, board members, and anyone involved in the agencies of our collaboration are trained in working this way
- we understand the past and present realities of the young people and the communities they come from, encouraging young people to also understand these circumstances
- we educate the public on these methods and advocate to community leadership to embed these ways of working in policy

Principle: Our Agencies Honour Cultural and Spiritual Ways of Being and Welcome All

Value Statement

Our collaboration offers young people and staff caregivers safe and welcoming spaces where equal opportunity is provided to all individuals from equity deserving groups and work through an intersectional lens.

We agree to respect the land and territory on which our agencies work and to honour Treaty through our ways of working. Our non-Indigenous members look to Indigenous peoples for leadership.

We built this collaboration to work towards justice for all young people in our city.

- we work to connect Indigenous young people to ceremony/land-based teachings
- we work to connect young people of the African/Black/Caribbean decent, Islamic communities, and any other equity deserving groups to appropriate supports
- we create programming opportunities to honour cultural and spiritual approaches
- we find appropriate supports for 2SLGBTQIA+ young people and respect the journey of gender identity and expression

Principle: Our Agencies Do Not Tolerate Racism or Discrimination

Value Statement

Racism and discrimination exist from long established social structures - our agencies take a collective responsibility to acknowledge our role in these structures and to meaningfully include youth in eliminating racism and discrimination.

Any efforts we take in dismantling systems of oppression are with the vision of the rich intercultural communication and deeper connections between people in our community.

Our collaboration takes an intersectional approach to social justice.

- we view diversity as opportunity to create stronger approaches to our work and to apply better wisdom in decision making
- we see the dismantlement of the social structures which empower racism and discrimination as a collective responsibility - because of this we will take an active role in the community to advocate for justice
- we seek opportunity to educate others on our knowledge and to open doors to further our knowledge in any way
- we see the history of white supremacy, colonialism, and imperialism and the role it historically and currently plays in the care industry - we seek to destabilize these forces and to create justice
- we value interagency communication to allow for growth of individual agencies

 difficult situations arise in intercultural work, and we will work to communicate with each other to find pathways that benefit both the young people involved and the community at large

Principle: Our Agencies Work Together with the Natural Supports, Chosen Communities, and/or Indigenous Nations of Youth

Value Statement

Our collaboration recognizes that all relationships have an impact on youth, and we want to include as many supports as possible in working with young people.

Connecting young people with their networks of support strengthens our agencies' work with young people.

Young people create a sense of belonging within the community as they build their network of support and reduce dependency on agencies. Young people supported through community thrive.

- we value the relationship youth have with their natural supports, chosen community, and/or Indigenous Nation
- we invite these people to play a supporting role in the work we do so that together, we can strive to improve the lives of youth and set them up for realizing their goals
- we help young people navigate family connections with the young person's independence to make decisions
- · we are guided by young people's wishes as they are the expert in their life

Appendix B Complex Case Management Digital Platform

Complex Case Management Digital Platform

YAC is dedicated to finding a system for communication between agencies. Our initial plans were to have taken a few years to develop a sharing system involving multiple partners, frontline workers, and young people. The COVID-19 Pandemic and the uncertainty young people experienced in accessing services created an atmosphere where YAC needed to act before plans were in place. This resulted in the creation of the Coordinated Youth Response (CYR) which brought together over 30 agencies to help in providing services to young people. In its simplest form, CYR acted a digital sharing platform between agencies where agencies could connect to one another to help young people obtain the services they needed, and we now see that this is a precursor to a complex case management system.

YAC is currently engaged in a process to develop a complex case management system. We are at the stage that we have made the decision to create a system from scratch that is based upon the sharing platform created for CYR. Members of YAC Leadership Committee partnered with Digital Platform Consultants from the Canada West Foundation, engaged in conversations with multiple human service delivery organizations which shared their data systems with us and with tech companies that offered similar software. What we discovered is the system that we initially created for CYR better fit our needs of creating a complex case management system.

From the meetings we had looking at data management software and from two feedback sessions from all the groups that utilized the CYR platform that were held on February 23 & 25, 2022, we have created this draft of a workflow plan as to how YAC's complex case management system could function. We will be working on this with frontline workers and young people before implementation. Importantly, we will need to develop an intake process for bringing young people into the system and youth outcomes to allow assessment on their progress through the youth care system and how well the collaboration is functioning.

Workflow Plan for Inter-Agency Complex Case Management System

Work Flow

How Work Happens?

Who Does the Work?

01. Intake

Relational – conversational

Platform input separately

 Trained "intaker"/triage/ diversion—Demographics, initial ::

02. Assessment

 Relational – conversation assessment with multidisciplinary team Multidiscriplinary Team with Youth – Where is youth at in crisis? What life skills?

03. Care Plan

To be worked on until outcomes reached

Platform input separately

 Kinship Map of Supports & Relations

Should be agency agnostic

 Care plan owned and shared by youth person through platform

• Will be an iterative process

 Multidiscriplinary Team with Youth – Where at in Crisis? What life skills?

 Outreach/Support Teams (youth workers & difference program support

This can change as youth's request

04. Where should youth reside?

Family/Community or Independant, Supportive, or Transitional Housing

Workflow Plan

1. Intake

- · Priority on trauma-informed and harm reduction
- · The approach will be conversational and working to stablize the young person
- · Information will be entered into the system after the youth leaves (Demographics, contact information, etc.)

2. Assessment

- · Young person has an appointment with interdisciplinary care team
- · Where is the youth in their crisis?
- · What life skills do they have? What skills do they need to develop?

3. Care Plan

- Plan will be owned by youth and created in collaboration with the interdisciplinary care team
- · Includes: Kinship Map of Supports and Relations
- · Should be guided by what agencies would best serve the young person
- Care Plan will be shared on platform with the youth having control over what agencies can see
- The Care Plan will be an iterative process where the plan will change as the youth's needs and wants change

4. Housing

- Does the young person need independant, supportive and/or transitional housing? What is available?
- · Will the youth live with family, independent, and/or in community?

Priority Ranking of Outcomes for Data Management System

- 1. Care Plan for Youth & Worker
- 2. Assessment & Evaluation
- 3. Data for Community Analysis

Important Notes for Data Management Platform

- Youth owns Care Plan and shares with agencies they trust
- Possibility for a tiered data access for non-trusted agencies
- · Levels of data sharing will be youth's choise

Appendix C Partner Profiles & Service Area Maps

Partner Profile Map Reference Colours

These colour and letter combinations are used on the Partner Profiles and Service Maps to differentiate services by various categories.



The African Canadian Civic Engagement Council

Organization Main Address

10140-120 ST, Unit 1510, Edmonton, AB

Mandate or Mission Statement

"To preserve the best interest and address the needs of African Canadians most affected by the perpetuation of poverty, civic apathy, structural, and systemic inequity. We achieve this by promoting quality of life and augmenting opportunities through collective activities that align with Canada's legislative framework and The Canadian Charter of Rights and Freedoms."

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
Т7	ACB Residential Program Short-term placement with two residential beds for youth stabilization that provides 24/7 therapeutic engagement, group therapy, educational and employment supports	Youth dealing with mental health and addictions issues	Edmonton
N2	ACB Stabilization Program	_	_
	Anti Racism Action Program (ARAP)	Youth	Edmonton
E4	Advanced Youth Leadership Academy (AYLA) Provides experimental and simulation-based learning	Students	Edmonton
1.0	ANZA Entrepreneurship Ecosystem	Youth	Edmonton
L6	Court Support System	_	_
T7	Women & Gender Based Violence Prevention	_	_
C5	ERCA Report African Decent Gladue Style Reporting for African Decent Peoples Town Hall Meetings	_	_

The Council for the Advancement of African Canadians in Alberta (CAAC) – operating as the Africa Centre

Organization Main Address

6700 129 AVE, Edmonton, AB

Mandate or Mission Statement

WE strive to create opportunities for full access and participation of all Albertans in all aspects of society including economic, social, cultural and educational endeavours and contributes to the holistic development and wellness of individuals, family and community.

We use the following four pillars in carrying out our mission:

Cultural Identity: promoting and maintaining the unique cultural Identity of African heritage, intergenerational cultural preservation and a sense of belonging.

Advancement and Empowerment: reduce inequality by improving the quality of lives of the communities through the empowerment of the diverse demographics and cultural heritages.

Integration: Improving the economic and social participation of the African descent population into Canadian society and culture.

Resource Diversification and Organizational Sustainability: Prioritize the development and integration of a detailed sustainability vision into its long-term strategic plan in a way that will create lasting value while also creating public trust.

Programs Offered

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
В2	Early Learning Child Care Program The program intends to facilitate culturally relevant affordable Early Learning and Child Care (ELCC) programs that enable full family participation. Our Daycare is non-profit with the lowest rates in the city, with price subsidies available for families in need. Our non-profit model ensures that our prices are low, with no compromise to the quality of childcare offered. We offer full-time, part-time & drop off childcare for children starting	Families with low-income with children ages 1 to 12	Edmonton Offered from Main Office

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Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
P1	Mentorship & Leadership Program Our multi-level mentorship initiative provides mentorship opportunities for youths (ages 12- 30) by connecting them with young adults, adults, and professionals. Youths are matched with mentors, who depending on the individual needs may have had similar life experiences, barriers, share a common cultural heritage, or interests or goals in life. Appropriate measures are put in place to ensure that our young people are supported to meet their goals.	Youth Ages 12 to 30	Edmonton Offered as various locations throughout Edmonton
P2	Ujima Fellowship Program The Ujima Fellowship is a leadership development program that aims to address structural racism and inequity by creating opportunities for diverse representation within advisory or decision making entities. This fellowship aims to support young Black leaders between the ages of 18 - 30 who demonstrate the willingness to develop their leadership skills and want to serve on advisory or policy-making platforms. The Ujima Fellowship Program is funded by the Government of Canada. The fellowship is named Ujima (oo-JEE-mah), after the third principle of Kwanzaa. Kwanzaa is a week-long cultural celebration that honours African American and African culture. Ujima means collective responsibility and work. Ujima focuses on the foundation of community building and collaboration as a means to solve problems and stepping away from the individual mindset and moving towards a collective approach.	Youth Black Leaders interested in developing their leadership skills and asire to hold roles in leadership in civic agencies and advisory entities in the future	Edmonton Surrounding Area NAIT

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Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
E2 E5	The program is a community-based initiative designed to increase the protective factors surrounding high risk youth. Specifically, the program aims to shift youth's focus to productive, healthy, cultural, networking, educational, physical, and mental health-based activities, to prevent them from engaging in activities that lead to school disciplinary measures or early entrance into the justice system. Furthermore, the program increases the support and advocacy of high-risk youth who previously have or are already facing school and court hearings, and will attempt to ensure they do not reoffend, revisit, or re-engage in dangerous activities, using restorative practices. The PARSSY program collaborates with schools and institutions to refer youth to this program as an alternative to other punitive disciplinary decisions such as suspension and expulsion.	Black, indigenous & people of colour youth 15-30 years who are unemployed or under employed	Edmonton
M2	ArTeMo project is an alternative collaborative approach to promoting mental health among Black Canadian youth and their families in Edmonton and Calgary to improve their psychological, emotional, and social well-being. We create awareness, understanding, and acknowledgment that various factors affect our community in different ways, and providing tools & strategies to assist our communities to address barriers to the Mental Health & Wellbeing of Black Canadians. The ArTeMo Project engages diverse Black youth and their families to improve overall mental well-being, including the empowerment of Black Canadians who identify as LGBTQ2S+.	Black Canadian youth & their families Ages 8-60+	Offered Throughout Alberta by Outreach and Throughout Canada Virtually
L10	YEG The ComeUp After two years of youth-led consultations with African, Black, and Caribbean youth ranging from high school to post-secondary students across Edmonton, our collective YEGTheComeUp was born on September 2013. YEGTheComeUp is a Black youth empowerment program that works towards empowering and sharing the voices of young people of African descent while also addressing challenges, societal issues, and barriers experienced by Black youth in Edmonton.	African, Caribbean and Black youth aged 15-30	Edmonton

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Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
L4	An extension of the Mentorship and Leadership program, Africa Centre's Basketball program enlists the partnerships and assistance of notable coaches that model positive, responsible behaviour while engaging youth in recreational skills development. We capitalize on positive peer influence formed through collective recreational engagement. Using the developmental assets model and the protective factors/resiliency framework, we created an activity that moves away from a "fun and games" approach to one that includes supplying the supports and opportunities necessary to enable youth to thrive in the community. Our intent is to enhance youth skills and assets. In addition, we favor a more structured approach to increase the intensity and impact of our program. The Africa Centre Basketball enlists the partnerships and assistance of notable coaches that model positive, responsible behavior while engaging youth in recreational skills development. We also capitalize on positive peer influence formed because of collective recreational engagement.	Youth Ages 12 to 30	Edmonton Offered as various locations throughout Edmonton
L2	Africa Centre will be kicking off our summer camp program in North and South Edmonton, in partnership with Boys and Girls Club Big Brothers Big Sisters (Northside location), and Sahaba Mosque (Southside location). This is a free program where children and youth from 6 to 17 years old will participate in a variety of fun and exciting activities including swimming, field trips, sports, art, outdoor nature activities, amongst others. The camp will be an opportunity for them to learn life skills and make new friends. All health measures will be implemented as per the Health and Safety Guide by Alberta Health Services	Youth Aged 6 to 17	Edmonton Northside Edmonton Southside

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Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
	Out of School		
L3	The BGCBigs Africa Centre Club is a safe and fun place for children and youth to come hang out after school, during spring break and summer break. The club provides kids with opportunities to connect with positive role models and peers. Children and youth enjoy a healthy snack and meal while exploring our core program areas: academic support, arts and culture, physical activity, health and nutrition, personal growth, empowerment, life skills, and leadership. Through these programming and with the club working on achieving academic excellence with our members through our tutoring/academic programming, children and youth learn to engineer their future and reach their full potential. Plus, having an access to a gym in the building enable us to foster fun, interactive and engaging in physical, arts and culturally relevant programs. The program cost is FREE for children and youth ages 6 and 13. All youth need to enrol in the club is for their parent(s)/guardian(s) to fill out our club membership form and bring it them to the club.	Youth Aged 6 to 13	Edmonton Offered from Main Office

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Alta Care Resources

Organization Main Address

302-9470 51 AVE, Edmonton, AB

Mandate or Mission Statement

"Transforming our community one family at a time." Alta Care Resources serves children, youth and families in a manner that builds from resiliencies, strengthens capacities, empowers change and transforms adversity.

Approximately 120 people on staff. For profit organization. Mental health support – hospitals deem everything as behavioural. Continue to work with justice system.

Programs Offered

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
LII	Resiliency Project The Resiliency Project is partnered with Edmonton and Area Children's Services to meet the unique needs of children, youth, and families in Southwest Edmonton. Resiliencies that enhance lifelong connections are discovered and nurtured through relational interventions, which are used to support families with creating safety & wellbeing. These are the service streams for this program: Intense Family Stabilization and Preservation Services, Family Intervention and Supported Services, Family Reunification Services, Youth Services, Low Ratio Crisis Intervention Services Supported Access Services, and Kinship Care.	Youth aged 12- 24 with a high percentage of Indigenous peoples	Southwest Edmonton
M12	Family Intervention Program The Family Intervention Program encompasses all programs for children, youth and families that interact with Children's Services. All individuals in this program must be referred to Alta Care by Children's Services. These referral files are considered "legacy" files because opened prior April 13, 2015.	High-risk youth aged 12-22 High number of Indigenous youth	Community based program. Connects young people to community resources.

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Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
T16	Group care program – 24/7 Alta Care has four group homes and 1 specialized placement. These homes provide temporary placement for kids that are physically and verbally abused.	Youth in need of placement; CS sends, we	_
110	The goal of these facilities is to move them to kinship, foster care, independent living, or to reunify them into their previous home.	determine where to go (8-17)	

Boyle Street Community Services

Organization Main Address

10116 105 AVE NW, Edmonton, AB

Mandate or Mission Statement

The mission of Boyle Street Community Services is to end chronic homelessness.

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
M6	Youth Services Youth outreach – this program has a group of youth workers helping the young people in crisis achieve stabilization in their life in terms of housing, substance use, education, employment, and with any of their life goals - team members meet young people throughout the city - has outreach locations located through the city including the CHEW Project on Jasper Avenue and at the Boyle Street Community Centre and also meets young people at community partners like Old Strathcona Youth Society and The Family Centre – the outreach team also takes referrals from also family members, partner programs, and self-referrals – this program works with youth aged 15-26 Legacy allies for youth (GoA – fairly stable; lot of relationship building to get referrals); set to expire in 2023; must "prove the need"; older kids aging out of care – maybe 3-5 years longer – this program serves youth aged 14-22 Coordinated youth response (bit of a triage, best with another agency) – not secure funding; off the side of desk – this program serves youth aged 25 and under These three youth service programs are served by the same youth team in a model where team members split time while spending most of their time on outreach model due to the transient nature of many of the young people.	High Risk Youth (12-26) – these are defined as youth experiencing intergenerational trauma, gang- involvement, substance use, homelessness, mental health concerns, abuse, and/or multiple other negative effects of poverty	Edmonton

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
	Youth Community Support Program		
М6	The Youth Community Support Program (YCSP) is a community based mental health program. This program is a partnership services between Boyle Street Community Services and Alberta Health Services. YCSP is an empowering, collaborative, and innovative program for 20-25 youth and their families who have frequently accessed hospital-based mental health services without experiencing functional improvement.	Youth must be between 13-17 at the time of referral and have mental health and/or addiction diagnoses.	Edmonton and surrounding communities
	Group Living Program		
T5	Group Living Programs provide stability, consistency, and predictability to support children and youth from ages 2-22 in the pursuit of relationship building and permanency. Through collaborations with Children's Services and their social service agency partnerships, we work towards the physical well being, relationship development and preservation of the cultural as well as ethnic diversity of the young people we serve. In addition, we connect young people with Alberta Health Services in support of their mental health to access counselling, assessments, and assistance in navigating adult services such as AISH and PDD. Our Group Living Programs protect individual rights, teach self-advocacy, and ensure that developmental milestones and transition planning into adulthood is done from a multi-disciplinary, clinically supported, therapeutic crisis intervention, trauma-informed place of care.	Mostly focuses on working with youth from Region 6 of Children Services	Northeast Edmonton

C5 North East Community Hub

Organization Main Address

14017 Victoria Train NW, Edmonton, AB

Mandate or Mission Statement

C5 is a collaborative partnership of five leading Edmonton agencies: Bent Arrow Traditional Healing Society, Boyle Street Community Services, Terra Centre, and Edmonton Mennonite Centre for Newcomers.

Each of our five partner organizations brings strengths to the table. Together, we mobilize to take risks and respond to emerging needs quickly. Research informs our efforts to achieve substantial outcomes for children and families. We have identified barriers familiar to all vulnerable Edmontonians — for example, safe and affordable housing and accessible mental health services. C5 advocates for systemic change to address these complex issues, leveraging our collective voice and championing the issues affecting the people we serve.

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
ш	Family Resource Network Universal (social inclustion, Targeted (skill development, some on newcomers, indigenous), Intensive (more on outreach, meet with youth in community, referrals from schools and parents), Building Adolesence Resiliency.	Youth from 12-24 (but focused on 12-18); work with at risk, not high risk; are able to reach out to Boyle Street if High risk; early intervention stage	Northeast Edmonton
B1	Drop-In Community Hub Welcoming environment with snacks and beverages. 9 am to 4 pm M-F (C5 Community Hub) 9 am to 8 pm M-Sat (Clareview Rec Centre)	Youth from 12-24; work with at risk, not high risk; but are able to reach out to Boyle; early intervention stage	Northeast Edmonton
C1	Kokum's Log House Cultural teachincs; arts and crafts (moccasins, beading, tipi, etc.); Cree Language Learning.	Indigneous Youth Aged 12 to 24	Northeast Edmonton

CHEW Project

Organization Main Address

University of Alberta

Mandate or Mission Statement

iSMSS works to create a society where all queer and trans people are free of discrimination. Through our education programs, research, policy development, advocacy, and community services we strive to: empower the LGBTQ2S+ community to thrive; build leaders, particularly among youth; build public awareness and allyship; advance sexual and gender diversity studies to the forefront; create hope. We are unique in that we utilize research to inform our services, and our services drive the direction of our research.

Programs Offered

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
	Drop-In At Jasper Avenue		
	The CHEW Project's vision is to provide frontline support, opportunities for health and welness, and to help find home for 2SLBGTQ+ youth and emerging adults facing barriers related to: Mental Health; Oppression; Poverty; Homelessness; Substance Use; Sexual Health; Sexual Exploitation/Sex Work.	At risk youth, self	
B5 B7	CHEW's team creates pathways to resilience through no cost access to: Basic Needs; Showers; Laundry; Emergency Food Hampers; Clothing; Bus Tickets; Mental Health Supports; Short- and Long-Term Counselling; Crisis and Suicide Intervention; Hard Reduction; Social Services; Supported Referrals for Housing, Income, and Other Social Services; Cultural Connections; Indigenous; Newcomer and Refugee Communities; Social Activities; STI Testing.	identified 2SLGBTQ under 30, youngest are 8 and 9; if under 18 have to connect with Children's Services.	Serves Young People Throughout Edmonton Region has a Jasper Avenue location that is open year round and an on campus presence at the University of Alberta.
	ways we can to help youth and emerging adults survive, heal, and find hope.		
T8	Outreach Services From Monday-Friday, CHEW Project staff members offer outreach services and travel throughout the city to young people in their needs. Outreach services offer the same services that are available in the Jasper Avenue Drop-in.	At risk youth, self identified 2SLGBTQ under 30, youngest are 8 and 9; if under 18 have to connect with Children's Services.	_

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Edmonton Mennonite Centre for Newcomers

Organization Main Address

10170 112 ST NW, Edmonton, AB

Mandate or Mission Statement

We see a future where many citizens walk with newcomers to bridge their transition into the community. To achieve this vision, we will serve as a key catalyst and leading collaborator in positively shaping the attitudes, behaviours and practices of organizations and individuals to value the diversity that newcomers bring to the community.

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
	Enhanced Settlement Workers in Schools Program (ESWIS)		
M3 M8 M13	Supports newcomer children, youth, and families with underlying health conditions who experience challenges beyond their basic settlement needs especially behavioural, communication, intellectual, physical, mental health, cognitive, and learning disabilities which severely puts their integration, settlement, and academic goals in jeopardy. Youth workers (1-18) and adult case workers (18+) work with clients one-onone and guide them through the four different program streams finding the best path for them to gain skills needed to find employment and housing.	Newcomer Children and Youth Aged 1 to 18 access Youth Workers and Youth Aged 18+ work with Adult Case Workers	Greater Edmonton
T3 T9 T17	Employment Services Programming within the Employment Services stream includes: Job Ready Programming, In Motion & Momentum + (Pre-job Training), Constructing Futures, Careers in Business, Newcomers Essential Skills Training (NEST), Anne Falk Scholarship, and Employment Resources.	Newcomer Children and Youth Aged 1 to 18 access Youth Workers and Youth Aged 18+ work with Adult Case Workers	Greater Edmonton
Т9	Language Services Programming within the Language Services stream includes: Language Instruction for Newcomers to Canada (LINC), Community English, Teach English (TESOL), Care for Newcomer Children, and Language Resources.	Newcomer Children and Youth Aged 1 to 18 access Youth Workers and Youth Aged 18+ work with Adult Case Workers	Greater Edmonton

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
Т9	Programming within the Settlement stream includes: Settlement Information Orientation, Case Management, Settlement Workers in Schools, Edmonton Newcomer Zonal Outreach (ENZO), and Rainbow Refugee Program.	Newcomer Children and Youth Aged 1 to 18 access Youth Workers and Youth Aged 18+ work with Adult Case Workers	Greater Edmonton
C2 C6	Community Programming within the Community stream includes: SKY Club, I-WIN, Global Girls, Safe Families, Global Garden, Mental Health Support, Wintergration, Community Leadership, and Civic Engagement by Newcomer Youth (CENY).	Newcomer Children and Youth Aged 1 to 18 access Youth Workers and Youth Aged 18+ work with Adult Case Workers	Greater Edmonton

Family Futures Resource Network

Organization Main Address

101-4341 Savaryn Drive SW, Edmonton, AB

Mandate or Mission Statement

Family Futures Resource Network builds on the strengths of individuals and families through connection, support, and education to create a better future.

Prevention and early intervention agency – Most programs and services are offered at no cost to the participant. Supporting families, parents, children, AND youth.

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Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites	
B9	Food Bank Depot	Community Members	Edmonton Southside	
M14	Drop-In Therapeutic Counselling Single session, mental health therapist one day a week.	Community Members	Edmonton Southside	
L8 L12 L14	Work with Junior and High Schools Encounter vulnerable youth in classroom setting, can't always identify the underlying challenges. Goal is to stop youth from going into CI agencies; FCSS funds preventative services.	Children and Youth Ages 6 to 18	Various Schools	
M14	Parents Programs to Support Youth Before family unit breaks down.	Parents of Youth	Edmonton Southside	
	Healthy Relationships Plus	Youth Ages 13 to 17	Edmonton Southside	
Р6	Junior Achievement	Students Grade 9 to 12	Edmonton Southside	
N5	Drama Program Ongoing - Getting youth involved in something interesting.	Youth	Edmonton Southside	
	Hang-Outs Non-structured groups (games and improv)	Youth Ages 13 to 17	Edmonton Southside	

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
L14	Cooking Classes Different levels of classes.	Youth	Edmonton Southside
	ENGAGE Scavenger hunts, test your limits, kids hanging with kids, and less structured.	Youth Ages 13 to 17	Edmonton Southside
	Art Classes	Youth	Edmonton Southside

Islamic Family and Social Services Association

Organization Main Address

10545 108 ST, Edmonton, AB

Mandate or Mission Statement

IFSSA provides a holistic approach to community well-being that is culturally and spiritually sensitive. IFSSA serves the Edmonton community through a halal food bank, family violence counselling, a youth program, refugee support and much more.

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
	Essential Needs/Root Building		
В3	IFSSA offers intervention support to members of the Muslim community through a food bank, support services to families in vulnerable situations, resettlement support, and support in building a home community in Edmonton. This program is part of a Family Resource Network with Multicultural Health Brokers acting as the hub organization.	All Ages	Edmonton
M5	Counselling and Mental Health IFSSA has a Chaplain who acts as the youth mental health lead which connects young people with 13 Muslim counsellors (private sector – contracted). There are also two staff psychologists and a grief counsellor which supports young people.	Youth Ages 16 to 24, felxible and welcomes a broad section of community including newcomers, BIPOC, and Indigneous Youth.	Edmonton

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
C3	The Green Room is IFSSA's youth programming initiative. The program seeks to create an open and safe space for Edmonton's youth (ages 16-24) to foster meaningful connections, personal growth, and service to the community. Throughout the year, The Green Room functions as a youth program and a community drop-in space. Youth can access the space to socialize, study, de-stress, seek help, and participate in weekly events. Connection – this is a conversation based program which is intended to create connections within community by offering a free, accessible space to connect with Muslim communities (Bent Arrow), Black community, and to create intergenerational connections. Service – this is a volunteer program for youth which is modeled after a mentorship program. It is a year long commitment where older young people connect with younger kids meeting biweekly for 1-3 hours to cultivate meaningful relationship. There are also mentee specific activities to assist with their leadership skills. A project they recently worked on was to request the Edmonton Public School Board using an inclusive holiday schedule working to include interfaith and intercultural holidays. Growth – this program currently aims towards skill building in leadership. The latest project is called the Magpie collective which invests in youth to build leadership skills with a focus on storytelling, computer programming, and photography which is then used to discuss identity and its impact on leadership.	Youth Ages 16 to 24, felxible and welcomes a broad section of community including newcomers, BIPOC, and Indigneous Youth.	Edmonton

iHuman Youth Society

Organization Main Address

9635 102A AVE NW, Edmonton, AB

Mandate or Mission Statement

iHuman Youth Society is a non-profit that believes all young people have gifts to share. In partnership with marginalized young people, we amplify their creative expression, address their needs and support goals that privilege their voices.

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
	Artistic Studios iHuman studio system includes fashion,	Youth	
L5	music, visual arts, and performance arts studio which are dedicated to using art to express creativity and to work towards iHuman four desired outcomes: purpose, identity, self-worth, and belonging.	Aged 12-24 with a significant majority self-identifying as Indigenous and/or 2SLGBTQ+	Programs are offered at the studio in the Edmonton Quarter's neighbourhood
В4	Hub for Young People's Empowerment (HYPE) HYPE is offers low barrier to access support services to any young people. To enter HYPE, a young person doesn't need to be registered with iHuman. Young people can sit in the space and have needed discussions with youth workers and peers. HYPE is a drop-in space where young people can access basic needs, receive referrals to services internal and external to iHuman, access harm reduction supplies, and build relationships with iHuman staff and other young people.	Youth Aged 12-24 with a significant majority self-identifying as Indigenous and/or 2SLGBTQ+	Programs are offered at the studio in the Edmonton Quarter's neighbourhood

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
	Youth Resources – Outreach and Food Services iHuman's Outreach Youth Workers commits to making sure youth are		Delivery/Externsion Sites
C4	receiving services in iHuman's facility and in the community. This program includes supporting young people to find housing, receive legal support, obtain income support, and offer soft hand offs to other support services. This program has a Registered Social Worker on staff. iHuman's Food Service Program makes sure food is available everyday and offers culinary arts experience for young people. iHuman sees food as life and wants to ensure young people can be nourished and be able to feed thems	Youth Aged 12-24 with a significant majority self-identifying as Indigenous and/or 2SLGBTQ+	Programs are offered at the studio in the Edmonton Quarter's neighbourhood This program also conducts significant outreach throughout the capital region
	Cultural Services		
	iHuman offers young people connection to culture and ceremony. The Cultural Navigator works to find opportunities for young people to access ceremonies, Drum making workshops, wood carving, smudge boxes, and other connections to Indigenous culture. Cultural navigator connects young people to Indigenous arts and crafts including ribbon skirt and shirt making workshops.	Youth Aged 12-24 with a significant majority self-identifying as Indigenous and/or 2SLGBTQ+	_
	This position also connects young people with Indigenous serving agencies (e.g., Friendship Centres, Bent Arrow, etc.).		
	LiNKS Mental Health Clinic		
M7	Links is iHuman's mental health program, which offers a variety of services for young people who need support in that area. Both individual and group programs are available. Links is the only youth specific medical and mental health clinic in the city.	Youth Aged 12-24 with a significant majority self-identifying as Indigenous and/or 2SLGBTQ+	_
	LiNKS has a mental health support team to help young people. The LiNKS team includes a clinic coordinator, part time psychologist, 2SLGBTQ+ support worker, substance-use dependency support worker, a partnership which brings in nurses from Boyle McCauley Health Clinic, and practicum psychology students.		
	iSucceed		
P4	iSucceed is a leadership, education and employment program targeting older Indigenous youth (18-24) who communicate goals beyond immediate crisis.	Indigenous Youth Aged 18 to 24	_
	Common life goals at iSucceed include advanced education, sustainable employment, and skills development.		

Institute for Sexual Minority Studies and Services

Organization Main Address

University of Alberta

Mandate or Mission Statement

iSMSS works to create a society where all queer and trans people are free of discrimination. Through our education programs, research, policy development, advocacy, and community services we strive to: empower the LGBTQ2S+ community to thrive; build leaders, particularly among youth; build public awareness and allyship; advance sexual and gender diversity studies to the forefront; create hope. We are unique in that we utilize research to inform our services, and our services drive the direction of our research.

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
	Camp fYrefly		
C7	Camp fYrefly is an educational, social, and personal leadership retreat for queer and trans youth. It focuses on building and nurturing their leadership skills and personal resiliency to help them learn how to make significant contributions to their own lives and to their schools, home/group-home environments, and communities. Participating in Camp fYrefly is a powerful and unique experience. Campers participate in activities that challenge youth to explore their identity, build resilience, and enhance self- and social-esteem. Camp is designed to help motivate participants to become leaders in their own communities, thereby passing on their leadership skills to the youth that come after them. This ISMSS's flagship program starting 17 years ago and was hosted in Edmonton. Currently, Camp fYrefly has multiple sites in Canada: two in Alberta, one in Saskatchewan, and, in the past years, has been hosted in Ontario.	Ages 14 to 24 Camp fYrefly prioritizes youth who are referred by Children's Services, Indigenous, or from rural communities.	Locations change but camps are help in campgrounds in rural Alberta areas.

Map Reference	Program or Service	Target Clients	Geographic Region Served or
			Delivery/Extension Sites
C7	fyrefly in Schools - FINS fyrefly in Schools is an iSMSS educational initiative developed to help reduce discrimination against 2SLGBTQ+ youth, increase awareness of the impacts of homo/bi/transphobia, and equip students with the tools they need to become effective allies for diversity, equity, and human rights within their schools and communities. The Goals of a fyrefly in Schools session is to: Explore and engage with 2SLGBTQ+ terminology; Identify and analyze the effects of homophobic language; Debunk myths and stereotypes about LGBTQ people; Identify ways to act as an 'ally' [in support of 2SLGBTQ+ people and their rights] Also offered as a part of this program are professional development workshops for companies, community groups, non-profit organizations, and schools.	K to 12 Students, Teachers, and Staff	Schools around Alberta
M9	Through a partnership with the LGBTQ Wellness Centre, the Family Resilience Project offers free short-term counselling to sexual and gender minority (LGBTQ) children, youth, and families. The LGBTQ Wellness Centre launched on July 15, 2020.This centre will provide wraparound wellness services for transgender, non-binary, and ender diverse people in Northern Alberta including social supports, mental and physical health services, and educational opportunities.	LGBTQ2S+ youth under 25 plus family and loved ones	Typically Greater Edmonton area and Northern Alberta but works to never turn anyone away.
C7	Where the Rivers Meet Where the Rivers Meet is an iSMSS educational initiative that is connected to fyrefly in Schools. This program focuses on bringing culturally relevant teachings based on Indigenous ways of knowledge. Teachings include traditional and contemporary perspectives on Indigenous gender and sexual diversity. Where the Rivers meet first began in 2015 and was a project that grew out of the need to address systemic discrimination and create specialized programming catering to the lived realities of Two-Spirit, and LGBTQ+ Indigenous youth. Our program goal is to uplift and empower Two-Spirit and LGBTQ+ Indigenous youth to be their most authentic selves.	K to 12 Students, Teachers, and Staff	Working primariliy in the Edmonton Region but plans to expand to serve indigenous communities, schools, and organizations across Alberta.

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
	Pride Tape		
	Pride Tape is an awareness campaign that includes players and coaches at professional and amateur levels. Rainbow colored hockey tape is sold to benefit 2SLGBTQ+ community groups. The effort is to end homophobia in sports.	_	Working primariliy in the Edmonton Region but plans to expand to serve indigenous communities, schools, and organizations across Alberta.
	Nohomophobes.com		
	This website is designed as a social mirror to show the prevalence of casual homophobia in our society. Words and phrases like "faggot," "dyke," "no homo," and "so gay" are used casually in everyday language, despite promoting the continued alienation, isolation and — in some tragic cases — suicide of sexual and gender minority (LGBTQ) youth.	All Ages	International Awareness Campaign
	Peer Reviewed Research		
	At the Institute for Sexual Minority Studies and Services (iSMSS), we conduct timely and often pressing research focused on helping sexual and gender minority (SGM) youth to mediate life in family, school, healthcare, and other environments.		
C7	iSMSS research fits the theme area "transforming research in education", which is acknowledged as the Faculty of Education's strength. We conduct innovative research that advances recognition and accommodation of SGM individuals through evidence-based approaches to policymaking, educational and community programming, and educating professionals to engage in caring practices.	_	
	Research foci include: inclusive lifelong learning; SGM issues in education, health, and culture; critical youth studies; resilience as a non-linear, asset-creating process; and policymaking and its implementation in caring practices in schools, healthcare, government, and other environments.		
	In sum, iSMSS research is intended to advance inclusive policymaking as a protective basis for framing and engaging in ethical and informed educational, healthcare, other institutional, and community/cultural practices. This includes enhancing SGM-inclusive education as a strategic sociocultural, political, and pedagogical project.		

Edmonton John Howard Society

Organization Main Address

401-10010 105 ST NW, Edmonton, AB

Mandate or Mission Statement

"Through our programs and services, we work to prevent crime and to help people affected by crime."

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
T3	NOVA - voluntary 20 bed low barrier supported living environment STAY (Successfully Transitioning All Youth) – 17 beds, up to 18 months REST (Respect, Equality, Self-Care, Tools) – 3 beds for limited time; if bed is available – theirs for up to 7 days per month; basic needs met, stay during the day Self-referral; prefer to speak with youth directly Y-SPDAT (Youth Service Prioritization Decision Assistance Tool) used for prescreening Harm reduction philosophy Demand far greater than available beds 18-month program because of significant barriers to address	Youth Ages 16 to 24 who are experiencing homelessness	Greater Edmonton area Not an emergency shelter, own room, own space, shared common spaces; onsite counsellor available In Eastwood neighbourhood.
TII	The LOFT - voluntary 6 bed supported living environment Supportive referrals; fill in application online, send in; interview referrals when beds become available Y-SPDAT (Youth Service Prioritization Decision Assistance Tool) used for prescreening Sober living approach 6-9-month program	Males ages 16-24 who are experiencing or at risk of homelessness and are committed to sobriety	Greater Edmonton area Own room, own space, shared common spaces; skills development for independent living In Britannia Youngstown neighborhood

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
T10	Youth Housing First - assist youth to find sustainable housing and maintain housing over a 9-month period of time	Youth ages 16-24 who are experiencing homelessness Access through Homeward Trust Coordinated Access (By-Names List) Able to support couples and families	Greater Edmonton area Can be transitioned from other residential programs; HTE finds the housing, EJHS provides supports to help maintain their housing; most is market housing Office in basement of EJHS Transition Place (10010 – 105 Street) Outreach services including home visits.
S1	Drug Treatment Court Services – intensive 1-year court-supervised drug treatment program	Individuals addicted to drugs and committing crimes to sustain and support their addiction; Will serve youth, but not specifically for youth Referrals completed by legal counsel or probation officer; guilty plea and consent of the Crown, Court and Accused required	Edmonton Supports with overcoming drug dependence to reduce criminal involvement and help reintegrate into community Office on 1st floor of EJHS Transition Place (10010 – 105 Street)
N3	Family Violence Prevention Centre – supporting those affected by family violence to make informed decisions to break the cycle of violence	Individuals and families seeking support and advocacy in regards to family violence situations; Will serve youth, but not specifically for youth Self-referrals and referrals from community agencies	Edmonton Assist clients in reducing barriers and providing a safe and supportive environment to make informed choices Office on 4th floor of EJHS Transition Place (10010 – 105 Street)
L7	WrapED – high fidelity wraparound services	Youth ages 16-24 who are at risk of or engaged in gangs Self-referrals and referrals from community agencies Strengths based approached	Edmonton Youth are connected with youth workers and/or a wraparound facilitator who can support the youth in making positive changes in all aspects of their lives Office on 1st floor of EJHS Transition Place (10010 – 105 Street) Outreach services

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
В6	Adult and Youth Support Services – short term one on one support for obtaining and retaining employment	Individuals aged 16+; voluntary, drop-in Self referrals	Edmonton Referrals/resources, record suspension information/resources, release planning, employment preparation, Building Foundations workshops (financial literacy, anger management, employment) Office on 1st floor of EJHS Transition Place (10010 – 105 Street)
L7	GECOS – gang exit and community outreach service	Individuals aged 16+; voluntary, drop-in Self referrals	Edmonton Referrals/resources, record suspension information/resources, release planning, employment preparation, Building Foundations workshops (financial literacy, anger management, employment) Office on 1st floor of EJHS Transition Place (10010 – 105 Street)
T15	Donnelly House – 8 bed transitional housing program	Individuals aged 16+ who are experiencing homelessness Referrals accepted from Alberta Health Services supports 3-month program	Greater Edmonton area Knowledge and skill development in daily living skills; opportunities for meaningful daily activities In King Edward Park neighborhood

Multicultural Health Brokers

Organization Main Address

6538 107 AVE, Edmonton, AB

Mandate or Mission Statement

Our mission is to empower individuals and families from cultural minority population by supporting them holistically in a culturally relevant way through cultural brokering practice.

We provide this support on a one-on-one basis, community development, systems navigation, advocacy and affecting policy change

We draw upon their resilience, strengths and social capital for optimum health and well-being and for them to enrich and contribute towards a strong intercultural society.

We achieve this goal through a spectrum of programs ranging from perinatal health to seniors' program and many other programs in between, such as early childhood development, child intervention, youth program and employment support.

The Multicultural Health Brokers Co-operative (MCHB) emerged out of a public health initiative in early nineties to enhance maternal and infant health within immigrant & refugee communities. The initiative resulted from Public Health department's recognition that health inequities exists within these communities. They learned from a research study that families in these communities were not accessing the services that were being provided to the general public. It led to Public Health recruiting and training a group of women natural leaders from 6 communities to take on an outreach and bridging role between the families and health & social service providers. This group of women natural leaders pioneered the cultural brokering practice locally through their maternal infant health outreach work. They also illustrated the value of "community health worker" model . In 1998, they the MCHB Co-op which was registered as a worker's co-operative in 1998 with the provincial government.

As a worker's Co-operative, MCHB is owned and operated by the workers. Majority of them are also members or natural leaders within communities which they humbly serve. Over the two decades, MCHB had received numerous awards in the areas of preventative health, social justice, and children services. We have grown in numbers from 14 pioneering members to over 100 of us. We serve over 2000 families each year within over 25 culturally and linguistically diverse communities in Edmonton. They include: the Bhutanese, Chinese, Eritrean, Ethiopian, Easter Yugoslavia, Filipino, French speaking African, Karen, Korean, Kurdish, Iraqi, Iranian, Nigerian, Oromo, Romanian, Russian-speaking, South Asian, South Sudanese, Syrian and Vietnamese communities

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
M4	Immigrant Youth and Mental Health Program This program includes various programs that are youth-directed and driven, places an emphasis on addressing the social components of mental health, and provides culturally appropriate mental health support. We engage community youth leaders, other immigrant and refugee-serving agencies and mental health providers. We focus on out-of-school academic, cultural, social, and recreational activities – including leadership training and activities. This project believes in capacity building of the youth and youth leaders, and provides culturally relevant counselling for youth, parents, and families.	Youth Group of Young people aged 12-24 from different Ethnocultural Communities in Edmonton	Edmonton
P3	Multicultural Youth Mentorship and Leadership Program In this program youth mentors also nurture youth leadership and skill-building through the arts, music, dance, recreation, sports, and social enterprise program. We nurture community engagement skills, capacity building, sustainability and learning between cultural communities. We steward youth leaders with five youth groups: Familia Association Alberta, New Youth Edmonton, Canadian Kurdish Friendship Association, Alberta Nasomosan Society and Alliance Jeunesse-Famille de l'Alberta Society. This program is funded by Alberta Justice and Attorney General – Civil Forfeiture Program.	Youth Group of Young people aged 12-24 from different Ethnocultural Communities in Edmonton	Edmonton
NI	WrapED provides a blended model of youth work and high fidelity wraparound services. These services assist youth at risk of or engaged in gangs to exit a high-risk lifestyle and move away from the threat of gangs. The collaborative partners include Edmonton John Howard Society, Edmonton Police Service, Native Counselling Services of Alberta, REACH Edmonton, YOUCAN Youth Services, and Multi-cultural Health Brokers Cooperative.	Youth between 12 – 24 (families as a secondary target group)	Edmonton through partner sites

Old Strathcona Youth Society

Organization Main Address

10325 83 AVE, Edmonton, AB

Mandate or Mission Statement

To provide purposeful resources and create a safe and supportive environment that fosters youth empowerment and development.

OSYS focuses on providing resources, referrals, and information to vulnerable youth in the Whyte Avenue area of Edmonton.

Hours are T-Th: 1-9 pm and F-S: 2-6 pm

Funding through fundraising events, donations, and the City of Edmonton.

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
T12	Housing Referrals and Information	Vulnerable Youth age 14-24	Edmonton – Drop in
L9	Collective Kitchen (Fridays between 2:00 and 5:00)	Vulnerable Youth age 14-24	Edmonton – Drop in
B8	Basic Needs Items	Vulnerable Youth age 14-24	Edmonton – Drop in
S2	Harm Reduction (needle exchange) program	Vulnerable Youth age 14-24	Edmonton – Drop in
н	Health Services – AHS nurses specializing in STI and pregnancy testing visit once a week to (not available at publication time but is a service OSYS is hopeful to offer again)	Vulnerable Youth age 14-24	Edmonton – Drop in
L9	Arts and Recreation Activities	Vulnerable Youth age 14-24	Edmonton
N4	Student Legal Services – to help young people's understanding of legal options / judicial system	Vulnerable Youth age 14- 24 Wednesdays between 3:00 and 4:00	Old Strathcona
P5	Employment and Education Information	Vulnerable Youth age 14-24	Old Strathcona
B8	Food security (hampers once per month, snacks daily) – To assist with food security	Vulnerable Youth age 14-24	Old Strathcona
L9	Support, role modelling – to help youth gain Knowledge of appropriate social behaviours	Vulnerable Youth age 14-24	Old Strathcona

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
T12	Crisis intervention – to work with young people to help their knowledge of deescalation and coping skills	Vulnerable Youth age 14-24	Old Strathcona
N4	Outreach/advocacy - Support youth in appointments, connecting to referrals, and to find their voice in implementing their life goals	Vulnerable Youth age 14-24	Old Strathcona

NiGiNan Housing Ventures

Organization Main Address

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Mandate or Mission Statement

NiGiNan's goals are: to house and keep Indigenous people housed while enabling them to create homes for themselves; to improve the quality of life for our residents; to build community and involve our residents in the development and management of their community; to provide residents with a sence of control over their own lives.

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
	Ambrose Place		
Т6	Permanent supportive living for people who were formerly considered hard to house which has full wrap around support. Housing many people under the provincial government funded program for People with Developmental Disability (PDD).	Multi-generational facility: young people (18-24) Aunties and uncles (25-50) and Mosums & Kokums (50+).	9629 106 Avenue NW Edmonton, AB T5H 0N5
	Omamoo Wango Gamik		
	This NiGiNan's only site which hosts a youth specific program. This site is for young families and is working to break the cycle of intergenerational trauma and has live in Elders which connect them to ceremony and to healthy family relationships. Children of young families can live with Elders instead of being taken through		
TI	Children and Family Services. This site celebrates that eight families which received their children back and twelve babies born.	Young families with supportive Elders, Aunties, and Uncles.	12905 - 64 Street NW Edmonton, AB T5A 0X9
	NiGiNan approaches working with young people using an Indigenous approach based upon the medicine wheel. This is a holistic model which focuses on the spiritual, emotional, mental, and physical well-being of everyone.		
	Indigenous culture considers youth until 30 years old but people with addictions get trapped in the moment of their trauma.		

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
	Sands		
T2	This is a bridge housing complex which is opening in late 2022. It will work to have the same blend as Ambrose but works more to get people into permanent homes. This facility will be filled with people who are considered the hardest to house. NiGiNan works with individuals to find permanent housing solutions and this facility is a bridge for them in their transition time. The approach is flexible because every person heals at unique speeds.	Multi-generational facility: young people (18-24) Aunties and uncles (25-50) and Mosums & Kokums (50+).	12349 Fort Road NW Edmonton, AB T5B 4H5 (Target to open Dec 1, 2022)
Т4	Rene's Home, Patty's Home, and Kailek Home Three satellite homes for PDD residents that provide individuals with harm reduction and trauma informed care in a group home setting that is Indigenous focused.	People with Developmental Disability (ages 20-30)	Classified

REACH Edmonton

Organization Main Address

Suite 901, Baker Centre, 10025 106 ST, Edmonton, AB

Mandate or Mission Statement

REACH thrives on collaborating with community partners to develop community safety strategies that make Edmonton a safer and more vibrant place to live, work and play.

Child and Youth Services Map (https://reachedmonton.ca/child-services-map/) – Logic Model provided re program components

Programs Offered

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
	WrapED WrapED provides a blended model of		
L7	youth work and high fidelity wraparound services. These services assist youth at risk of or engaged in gangs to exit a high-risk lifestyle and move away from the threat of gangs. The collaborative partners include Edmonton John Howard Society, Edmonton Police Service, Native Counselling Services of Alberta, REACH Edmonton, YOUCAN Youth Services, and Multi-cultural Health Brokers Cooperative.	Youth between 12 – 24 (families as a secondary target group)	Edmonton through partner sites
L7	Youth Housing Upon Release Group – out of WrapED A group meeting of those who are looking to support youth to find appropriate and safe housing for when being released from remand incarceration. This program is still in the formation stage.	Youth between 12 – 24 (families as a secondary target group)	Edmonton through partner sites

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Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
L7	Police and Youth Engagement Program The Police and Youth Engagement Program (PYEP) is a youth led and community driven two-week summer course that Builds capacity for immigrant and refugee youth and engages police and the community for relationship building. In 2018, an evaluation on youth capacity building reinforced the program's effectiveness. It demonstrated the need for youth to have opportunities for leadership development, empowerment, and support for families to trust police. It also demonstrated the capacity building of the involved youth to create and codesign presentations. REACH provides support through coordination, access to space, learning opportunities, and youth leadership development. This recognition of youth capacity building has promoted year-round engagement opportunities for youth to create and co-design presentations; most recently self-care and youth volunteering workshops. REACH will continue to provide support for these workshops through coordination of space, presenters, and youth leadership development.	Youth aged 14 - 18	Edmonton through partner sites

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Skillcity Institute

Organization Main Address

Main Office is located in Allard Neighbourhood in Southwest Edmonton – programs not offered from here.

SkillCity currently runs programs in four different locations:

Clareview Recreational Centre (3804 139 Ave NW, Edmonton, AB)

Terwilliger Recreation Centre (2051 Leger Rd NW, Edmonton, AB)

Lillian Osbourne School (2019 Leger Rd NW, Edmonton, AB)

Riverbend Junior High School (14820 53 Ave NW, Edmonton, AB T6H 4C6).

Mandate or Mission Statement

To engage and equip young people (especially BIPOC – Black, Indigenous, Persons of Colour) with knowledge, skills, and resources to realize their full potential in education, employment and/or entrepreneurship.

Agency that **provides services to other organizations**; e.g., location with particular partner.

Jobs focus to Career focus (7-10 organizations per year); 5 people (only 2 full-time)

Programs Offered

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
E3	Our mentoring programs involve volunteers supporting a child or young person on an ongoing basis. Participants may have additional needs or be facing challenges at school. STEM Heroes+ connects young people (8 to 18 years) with diverse professionals from various industries, who guide them to discover and explore new paths.	Youth Aged 8 to 18	This program is offered in schools throughout the community during the school year.

Skillcity Institute Page | 75

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
El	We inspire and prepare young people for the fast-changing world of work by educating them about career paths that are available to them and the requirements for entry into such careers. At STEMCEL, learning doesn't feel like school. It's fun, digital, and adventurous. Its real-life experiences powered by Virtual Reality. It's a space where Explorers meet Adventurers, Navigators, and Heroes, using the superpowers of STEM to build a world of unlimited possibilities. By attending a STEMCEL Lab young people will: Explore a world of careers through virtual reality and video-based job-shadowing industry experiences. With hands on experience through workplace tours; Develop STEM skills, 21st century skills and digital fluency (coding, robotics, digital media development); Play STEM learning games with fun interactive hands-on and minds-on activities. Personality X-Rays, Skills & Interest mapping, Career Matching, and virtual tours; Engage in Project-based Learning and Co-Creation sessions to foster collaboration, co-creation, innovation, experimentation, and entrepreneurial spirit; Get access to use STEMCEL lab equipment and tools such as VR headsets, 3D printer, Laser engraving and CNC, Smart interactive display, digital microscopes, STEM green screen production kit, etc.; Learn to create whiteboard animation videos with a cool easy-to-use software (create the world you imagine) a skill that can be sold on the gig market.	Youth Aged 8 to 30	This program is currently offered at Terwilliger, and Clareview Recreation Centres and will be offered at Lillian Osbourne and Riverbend Schools as an after school program.
E3	Edmonton Youth Economic Ecosystem Collaborative (EYEEC) Working with youth and other stakeholders to improve economic conditions for young people (15-30 years) in Edmonton, especially youth facing barriers, by supporting changes to systems that will make it easier for youth to access and sustain meaningful employment or entrepreneurship opportunities. This collaborative table includes: City of Edmonton, Big Brothers Bigs Sisters – Edmonton, The Family Centre, Neighbourhood Empowerment Team, Careers: The Next Generation, Riverbend Rocks, and youth representatives from the community.	Youth aged 15 to 30	This is a collaborative take that takes place with organizations throughout Edmonton

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Ubuntu Children & Families

Organization Main Address

14023 Victoria Trail NW, Edmonton, AB

Mandate or Mission Statement

Ubuntu's core philosophy: the importance of the voice of persons served in decision making and goal setting.

Programs Offered

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
	Collaborative Service Delivery		
	The Ubuntu CSD (Collaborative Service Delivery) Program is an innovative approach to child and family support which leverages a network of partner agencies, working collaboratively with Children's Services to create customized support for children, youth, and families in Northeast Edmonton.	Program works with youth aged 12-22 that have open files with Children's Services in the Northeast or Clareview Regions	
Li	Ubuntu offers a continuum of culturally aligned, community-based, family and child centered services. Collectively, with Boyle Street as the lead agency, Ubuntu is one point of access to a streamlined set of services that leverages the expertise of five networks to meet the needs of our families, children, and youth. Entitled the C5 (Collaborative Five) – Ubuntu works collaboratively with Boyle Street Community Services, Bent Arrow Traditional Healing Society, Edmonton Mennonite Centre for Newcomers, Norwood Child and Family Resource Centre, and Terra Centre for Teen Parents. Ubuntu's Youth Team works with young people to develop goals for their future. These include: helping youths find employment, continue in education, and developing healthy relationships.	Program focuses on work with high-risk youth, aged 12-17 and 18 + with Support and Financial Assistance Agreement's. Goal setting may involve addressing substance abuse, homelessness, mental health, etc. Young people can transition to Mental Wellness program to continue until age 25	Edmonton – Northeast Region

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
MI	Wental Wellness Program Ubuntu's Mental Wellness Program works with young people to address past or current traumas, and overall mental wellbeing by referring them to a psychologist or mental health professional. Often this means offering the young person a connection to a psychologist or another mental health professional. In this program, 70% of youth referred to this program are Indigenous. Bent Arrow Traditional Healing Society partners with Ubuntu to invite young people to learn about traditional Indigenous approaches to ceremonies through smudge, sweats, and other cultural activities.	Referrals to this program come from Children's Services Northeast and from the other regions in Edmonton Youth are aged 18-25	

Youth Empowerment and Support Services

Organization Main Address

9310 82 AVE, Edmonton, AB

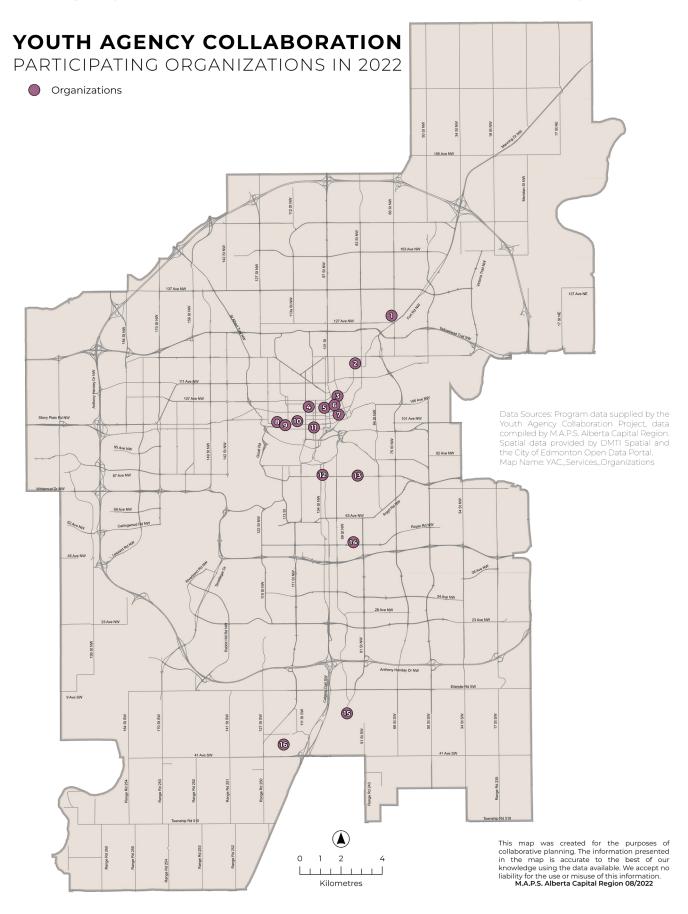
Mandate or Mission Statement

"To walk beside traumatized youth on their journey towards healing an appropriate community integration."

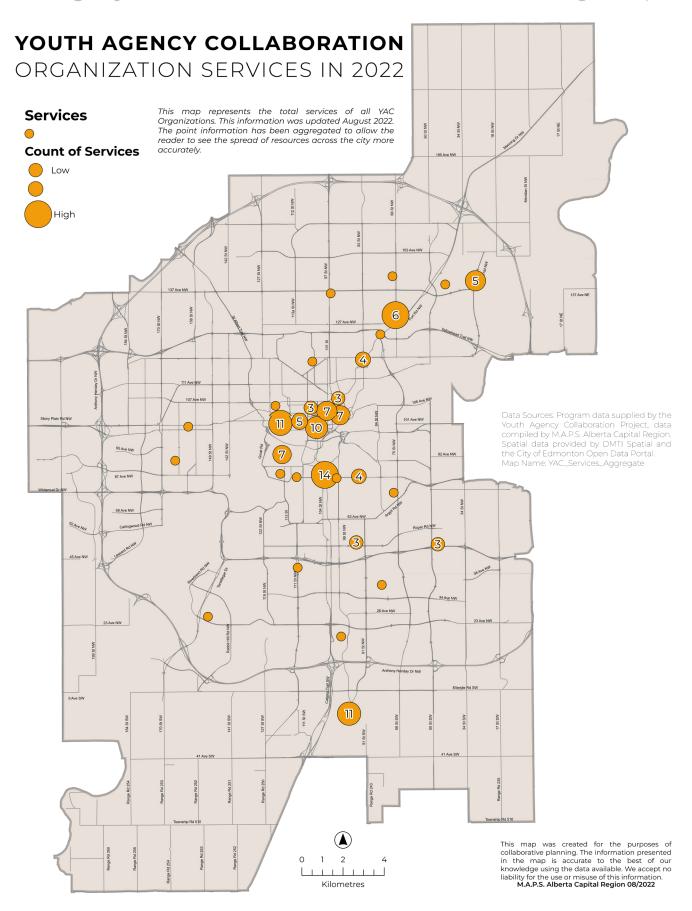
Programs Offered

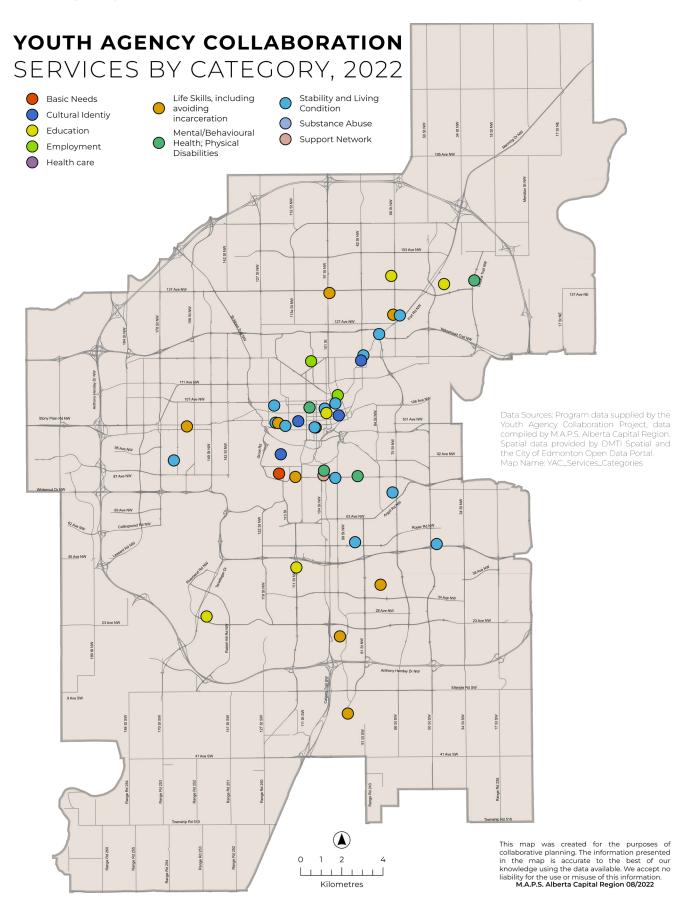
Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
T12 T14	Nexus 24/7 Shelter - Immediate and Low Barrier Diversion Services This shelter is open 24/7 year round. Youth experience immediate intake, Crisis de-escalation, trauma support, and treatment from a harm reduction approach. This shelter has 16 Beds Available (2 isolation rooms) offers young people basic needs like laundry, hot meals, etc., and access to computers. Youth workers at this site conduct a life skills assessment with the young person, they create a care plan, and then the youth worker connects youth to alternative services and permanent housing options. This site is 2SLGBTQ+ Safe space with appropriate support and referrals. Desired Outcomes: Stabilization, deescalation, diversion, and referral – wrap around services	Youth 15 – 21 (children's services guidelines currently)	Greater EGA and Northern Alberta

Map Reference	Program or Service	Target Clients	Geographic Region Served or Delivery/Extension Sites
H2	Armoury Resource Centre (ARC) - Dropin resource centre. This YESS site offers drop-in services to young people. Here is a list of services offered: medical care (southside PCN), addictions and mental health counselling with on site therapists, help with continuing education and employment, inhouse practicum and job shadow program, art therapy and programming, recreational activities, life skills and employment readiness, help with housing resources, harm reduction support (HIV Edmonton, Streetworks, Sharp Disposal), access to all basic needs support (food, shelter, showers, laundry), ID, documentation and banking support, Long term storage (personal items), access to computers, and basic need supplies. This site offers safe cultural spaces for the diverse youth of our community and an 2SLGBTQ+ Safe space with appropriate support and referrals.	Youth 15 – 21	M-F 10:00 – 4:00 Armoury Resource Centre 10310 – 85 Avenue
T13	Temporary supportive housing – Shanoa's Place and Graham's Place YESS has two supportive housing units which each have seven single rooms with shared bathrooms, and common rooms. Youth workers offer the residents of these shelters individual coaching, relationship building, assistance with medication administration, and care management through a continuum of care supports. Care plans are developed by the youth worker and the youth to reach goals the youth identify. The youth and the service team develop their goals and targets together and then track progress. Outcome: The youth have demonstrated stability and are now able to focus on the trauma response work and achieving their goals tailored to what motivates them and meets them where they are at.	Youth 15 – 21	24/7 support care on site Graham's Place (7 beds) Shanoa's Place (7 beds)
M10 M11	Trauma & Crisis Support and Healing Centered Engagement This program is available to youth through all three of YESS's sites. Youth can obtain one-on-one sessions with counselors to help young people in achieving emotional regulation, healthy relationships, and crisis de-escalation. Counselors help to divert youth to proper supports and assessment.	Youth 15 – 24	All three program sites Outreach team



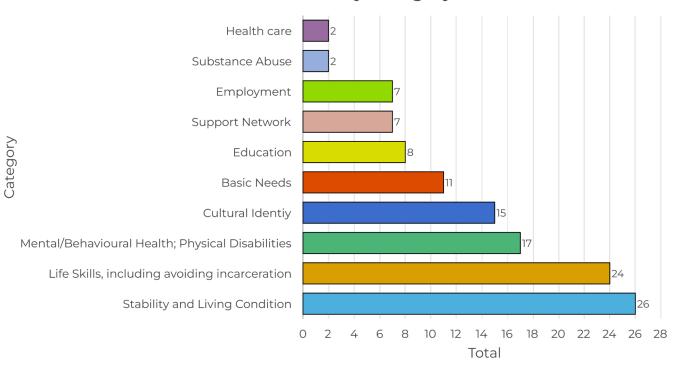
PARTICIPATING ORGANIZATIONS		
Number	Organization	
1	Africa Centre	
2	Institute for Sexual Minority Studies and Services	
3	Multicultural Health Brokers Cooperative	
4	Islamic Family and Social Services Association	
5	Boyle Street Community Services	
6	NiGiNan Housing Ventures	
7	iHuman Youth Society	
8	The African Canadian Civic Engagement Council	
9	CHEW Project YEG	
10	Edmonton Mennonite Centre for Newcomers	
11	Edmonton John Howard Society	
12	REACH Edmonton	
17	Old Strathcona Youth Society	
13	Youth Empowerment and Support Services	
14	Alta Care Resources	
15	Family Futures Resource Network	
16	Skill City Institute	



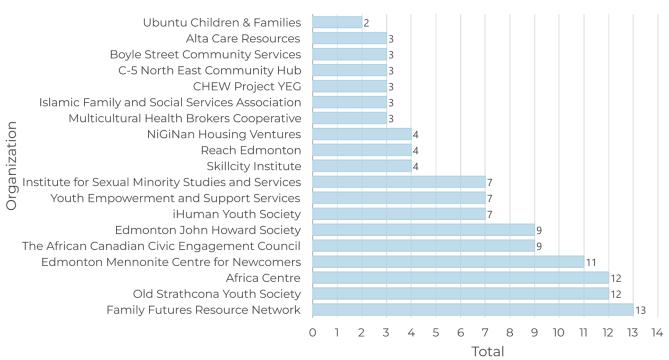


YOUTH AGENCY COLLABORATION ORGANIZATIONS AND SERVICES IN 2022

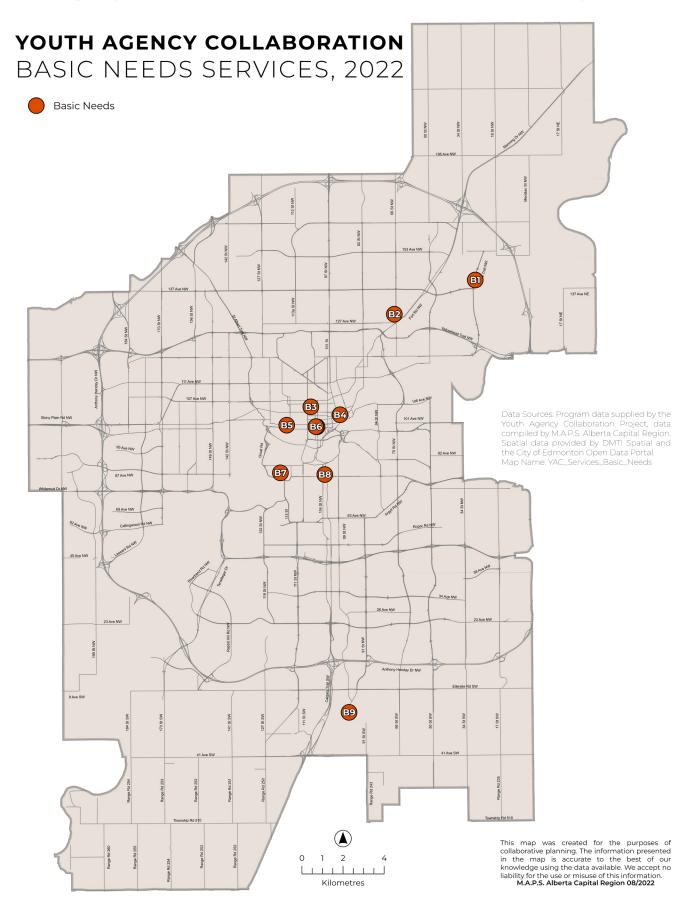
Total Services by Category



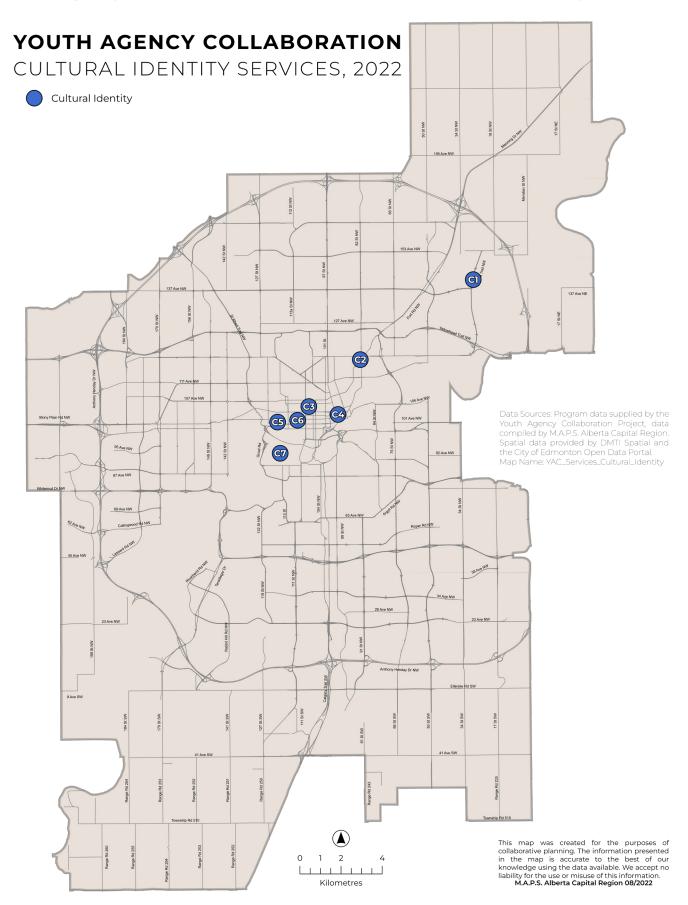
Total Services by Organization



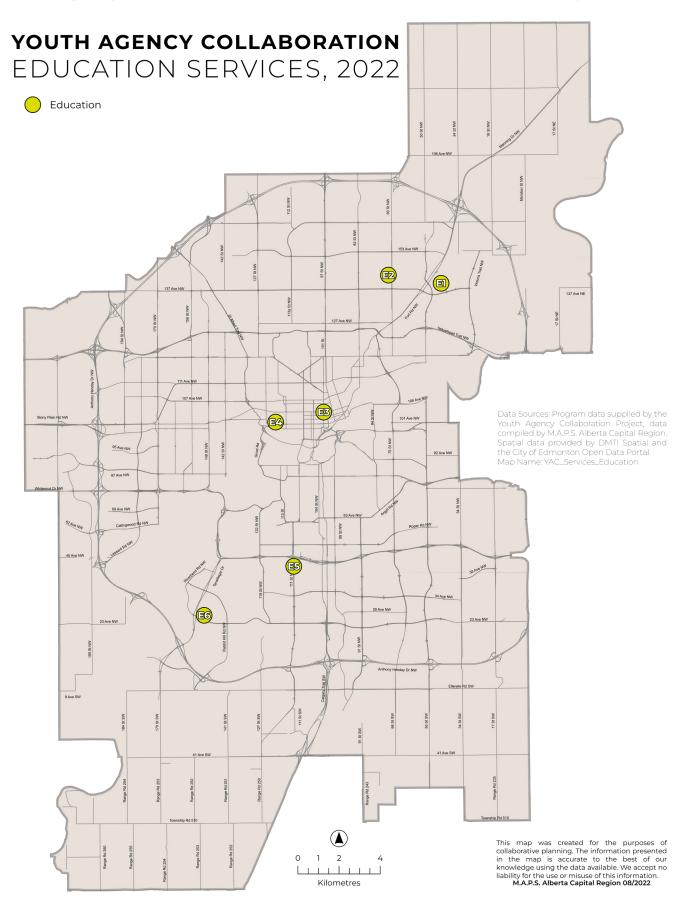
This information was updated August 2022 using the most recent Partner Profiles.



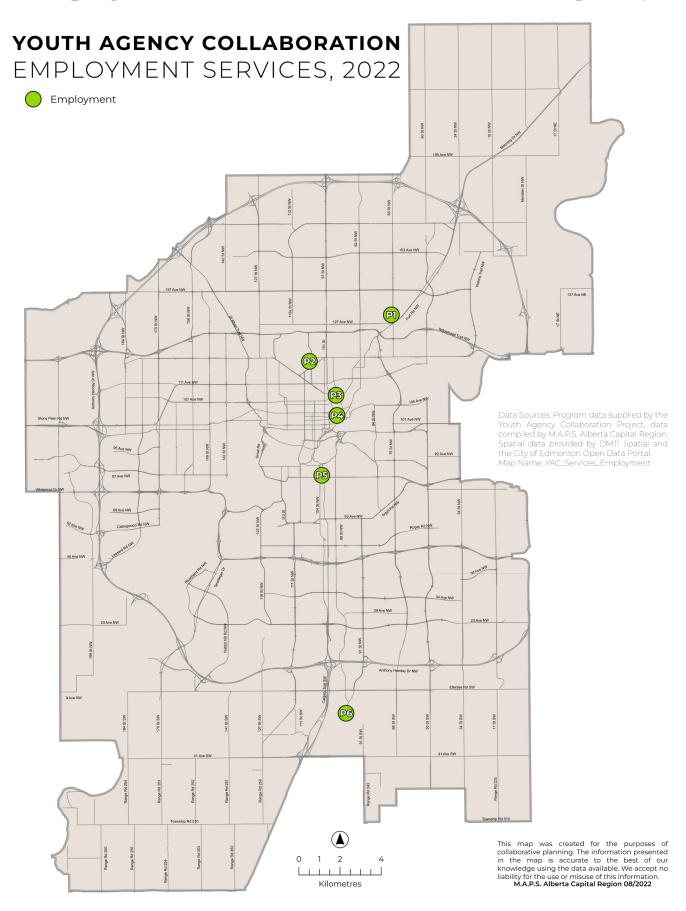
	BASIC NEEDS SERVICES			
Number	Service Name	Organization		
B1	Drop-In Community Hub	C-5 North East Community Hub		
B2	Early Learning Childcare Program	Africa Centre		
В3	Essential Needs/Root Building	Islamic Family and Social Services Association		
B4	Hub for Youth People Empowerment (HYPE)	iHuman Youth Society		
B5	Drop-In at Jasper Avenue	CHEW Project YEG		
В6	Adult and Youth Support Services All In For Youth	Edmonton John Howard Society Reach Edmonton		
B7	Drop-In U of A	CHEW Project YEG		
B8	Food Security	Old Strathcona Youth Society		
В0	Basic Needs Items	Old Strathcona Youth Society		
В9	Food Bank Depot	Family Futures Resource Network		



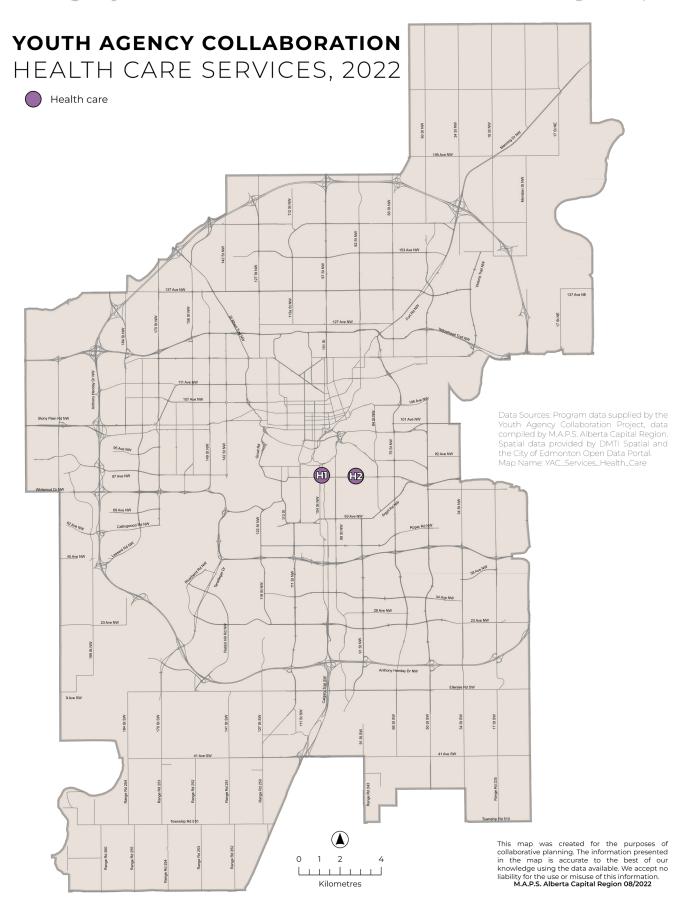
CULTURAL IDENTITY SERVICES			
Number	Service Name	Organization	
C1	Kokum's Log House	C-5 North East Community Hub	
	Community	Edmonton Mennonite Centre for Newcomers	
C2	Green Room Youth Program	Islamic Family and Social Services Association (Youth Programming)	
	Youth Resources	iHuman Youth Society	
C4	Cultural Services	iHuman Youth Society	
	Family Program	iHuman Youth Society	
	Town Hall Meetings	The African Canadian Civic Engagement Council	
C5	ERCA Report - African Decent Gladue Style Reporting for Afrian Decent Peoples	The African Canadian Civic Engagement Council	
C6	Community	Edmonton Mennonite Centre for Newcomers	
	Camp fYrefly	Institute for Sexual Minority Studies and Services	
	fYreflies in Schools (FINS)	Institute for Sexual Minority Studies and Services	
C 7	Where the Rivers Meet	Institute for Sexual Minority Studies and Services	
C /	Pride Tape	Institute for Sexual Minority Studies and Services	
	NOHOMOPHOBES.com	Institute for Sexual Minority Studies and Services	
	Peer Reviewed Research	Institute for Sexual Minority Studies and Services	



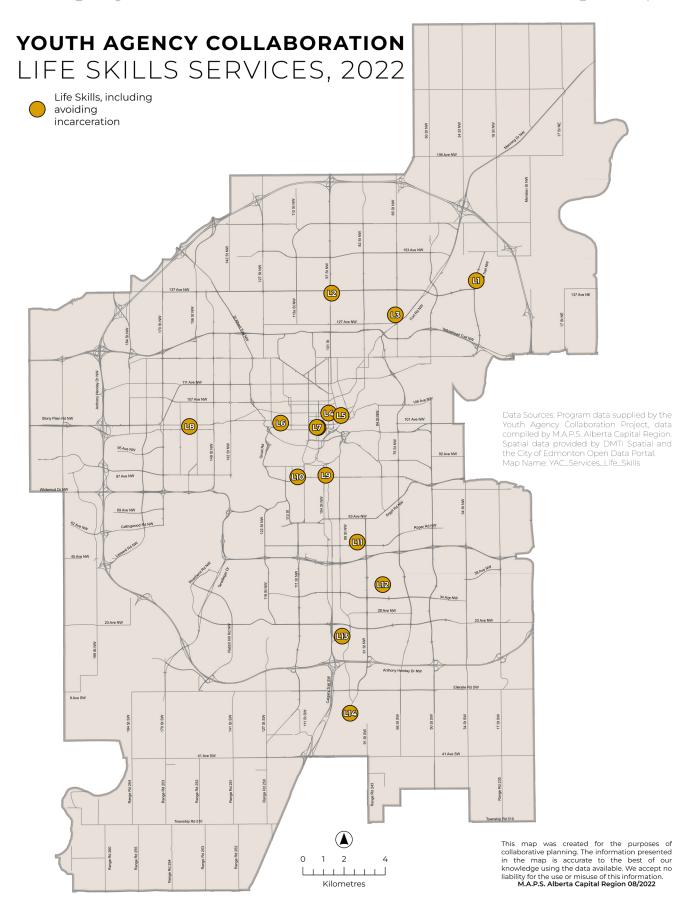
	EDUCATION	SERVICES
Number	Service Name	Organization
E1	STEMCEL (Career Exploration Lab)	Skillcity Institute
E2	PARSSY	The Council for Advancement of African Canadians in Alberta, operating as Africa Centre
	STEM Heroes+ Mentoring Program	Skillcity Institute
E3	Edmonton Youth Economic Ecosystem Collaborative (EYEEC)	Skillcity Institute
E4	Anti-Racism Action Program (ARAP)	The African Canadian Civic Engagement Council
E4	Advanced Youth Leadership Academy (AYLA)	The African Canadian Civic Engagement Council
E5	PARSSY	The Council for Advancement of African Canadians in Alberta, operating as Africa Centre
E6	STEMCEL (Career Exploration Lab)	Skillcity Institute



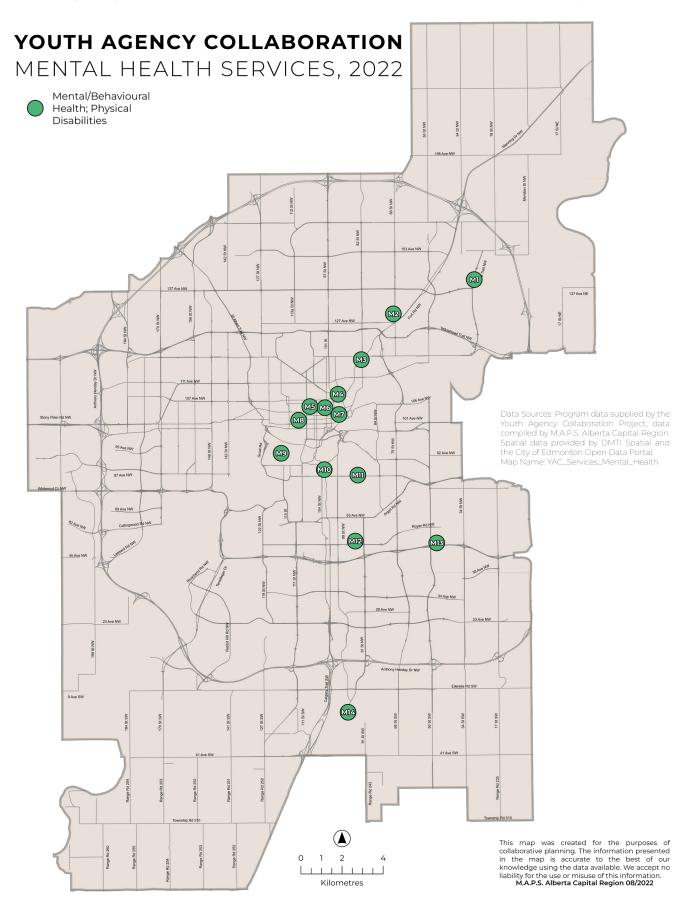
EMPLOYMENT SERVICES		
Number	Service Name	Organization
ΡΊ	Mentorship & Leadership Program	Africa Centre
	BOOST Program	Africa Centre
P2	Ujima Fellowship Program	Africa Centre
Р3	Multicultural Youth Mentorship and	Multicultural Health Brokers Cooperative
	Leadership Program	
P4	iSucceed	iHuman Youth Society
DE	Francis was and and Februaries Information	Old Church ages Valida Cariati
P5	Employment and Education Information	Old Strathcona Youth Society
P6	Junior Achievement	Family Futures Resource Network



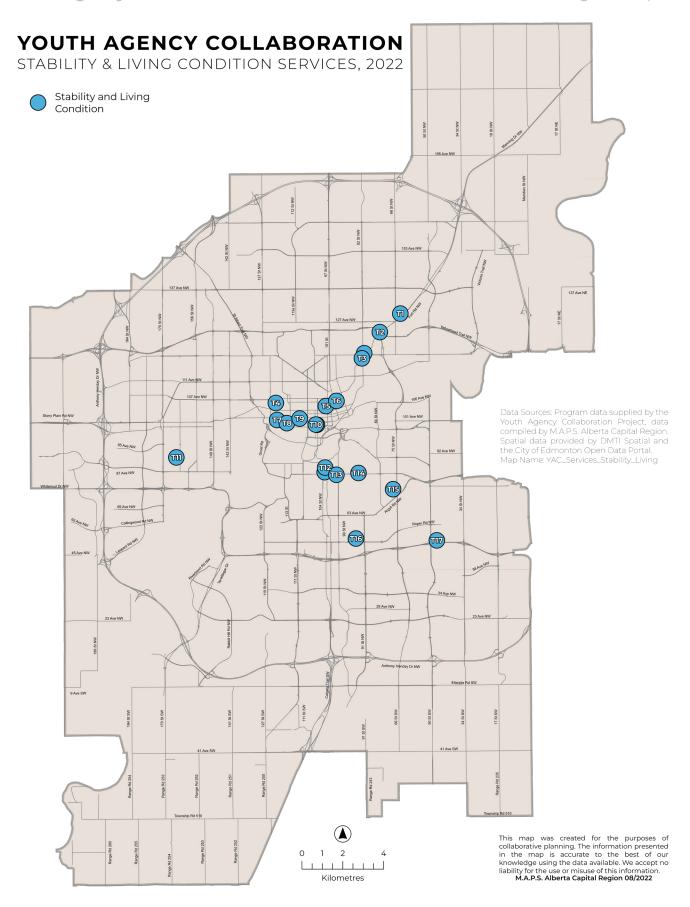
HEALTH CARE SERVICES		
Number	Service Name	Organization
H1	Health Services	Old Strathcona Youth Society
H2	Drop-In Resource Centre	Youth Empowerment and Support Services



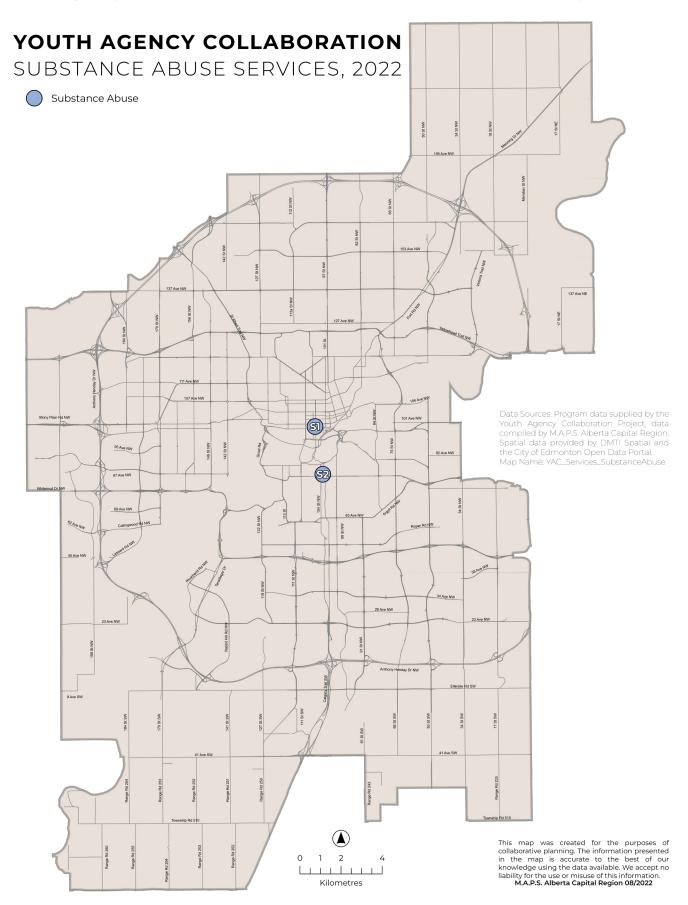
LIFE SKILLS, Including Avoid Incarceration SERVICES		
Number	Service Name	Organization
L1	Family Resource Network	C-5 North East Community Hub
LI	Collaborative Service Delivery	Ubuntu Children & Families
L2	Summer Camp	Africa Centre
L3	Out of School	Africa Centre
L4	Basketball	Africa Centre
L5	Artistic Studios	iHuman Youth Society
	Court Support Program	The African Canadian Civic Engagement Council
L6	ANZA Entrepreneurship Ecosystem	The African Canadian Civic Engagement Council
	ANZA Entrepreneurship Ecosystem	The African Canadian Civic Engagement Council
	WrapED	Edmonton John Howard Society
L7	Gang Exit and Community Outreach Service (GECOS)	Edmonton John Howard Society
L/	WrapED	Reach Edmonton
	Police and Youth Engagement Program	Reach Edmonton
L8	School Outreach	Family Futures Resource Network
	Collective Kitchen	Old Strathcona Youth Society
L9	Arts and Recreation Activities	Old Strathcona Youth Society
	Support / Role Modelling	Old Strathcona Youth Society
L10	YEG The ComeUP	Africa Centre
L11	Resiliency Project	Alta Care Resources
L12	School Outreach	Family Futures Resource Network
L13	Summer Camp	Africa Centre
	School Outreach	Family Futures Resource Network
L14	Cooking Classes	Family Futures Resource Network
	ENGAGE	Family Futures Resource Network
	Art Classes	Family Futures Resource Network



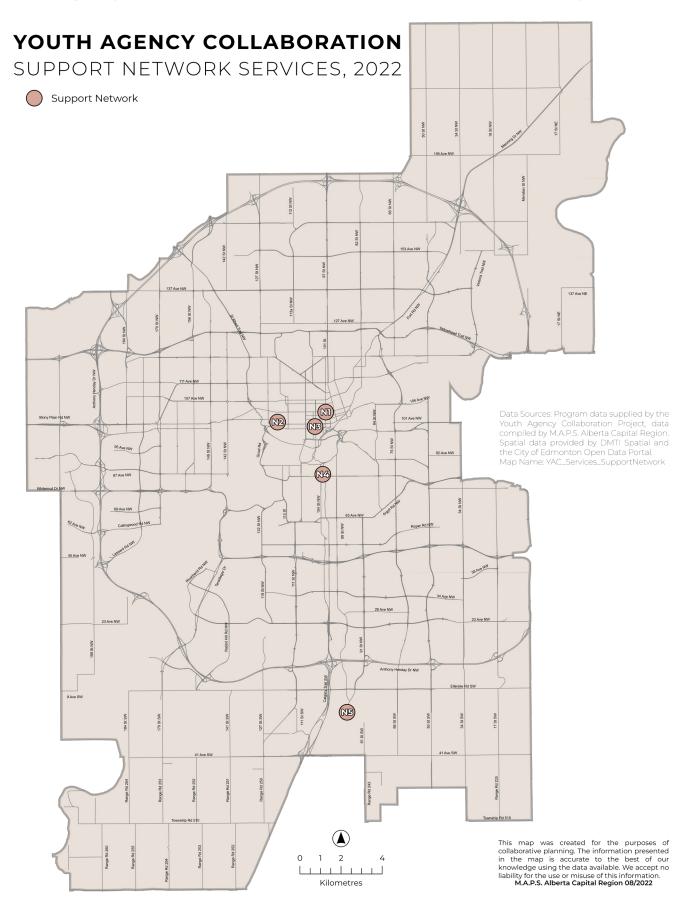
MENTAL/BEHAVIOURAL HEALTH SERVICES		
Number	Service Name	Organization
M1	Mental Wellness Program	Ubuntu Children & Families
М2	Mental Health Program	The Council for Advancement of African Canadians in Alberta, operating as Africa Centre
М3	Enhanced Settlement Workers in Schools Program (ESWIS)	Edmonton Mennonite Centre for Newcomers
М4	Immigrant Youth and Mental Health Program	Multicultural Health Brokers Cooperative
M5	Counselling and Mental Health	Islamic Family and Social Services Association (Youth Programming)
М6	Youth Services	Boyle Street Community Services
1410	Youth Community Support Program	Boyle Street Community Services
M7	Links Mental Health Clinic	iHuman Youth Society
М8	Enhanced Settlement Workers in Schools Program (ESWIS)	Edmonton Mennonite Centre for Newcomers
М9	Family Resilience Project	Institute for Sexual Minority Studies and Services
M10	Trauma & Crisis Support	Youth Empowerment and Support Services
MII	Trauma & Crisis Support	Youth Empowerment and Support Services
M12	Family Intervention Program	Alta Care Resources
М13	Enhanced Settlement Workers in Schools Program (ESWIS)	Edmonton Mennonite Centre for Newcomers
	Drop-In Therapeutic Counselling	Family Futures Resource Network
M14	Parenting Programs	Family Futures Resource Network
	Healthy Relationships Plus	Family Futures Resource Network



STABILITY AND LIVING CONDITION SERVICES		
Number	Service Name	Organization
T1	Omamoo Wango Gamik	NiGiNan Housing Ventures
T2	Sands	NiGiNan Housing Ventures
Т3	NOVA (STAY and REST)	Edmonton John Howard Society
Т3	Employment Services	Edmonton Mennonite Centre for Newcomers
T4	Rene's Home, Patty's Home, and Kailek Home	NiGiNan Housing Ventures
T5	Group Living Program	Boyle Street Community Services
T6	Ambrose Place	NiGiNan Housing Ventures
<i>T7</i>	ACB Residential Program	The African Canadian Civic Engagement Council
17	Women & Gender Based Violence Prevention	The African Canadian Civic Engagement Council
T8	Outreach Services	CHEW Project YEG
	Employment Services	Edmonton Mennonite Centre for Newcomers
Т9	Languages Services	Edmonton Mennonite Centre for Newcomers
	Settlement	Edmonton Mennonite Centre for Newcomers
T10	Youth Housing First	Edmonton John Howard Society
	Youth Housing Upon Release Group	Reach Edmonton
T11	The LOFT	Edmonton John Howard Society
	Housing Referrals and Information	Old Strathcona Youth Society
T12	Crisis Intervention Nexus 24/7 Shelter - Immediate and Low	Old Strathcona Youth Society
	Barrier Diversion Services	Youth Empowerment and Support Services
T13	Temporary Supportive Housing	Youth Empowerment and Support Services
	Nexus 24/7 Shelter - Immediate and Low	Youth Empowerment and Support Services
T14	Barrier Diversion Services	
	Temporary Supportive Housing	Youth Empowerment and Support Services
T15	Donnelly House	Edmonton John Howard Society
T16	Group Care Program - 24/7	Alta Care Resources
	Employment Services	Edmonton Mennonite Centre for Newcomers
T17	Settlement	Edmonton Mennonite Centre for Newcomers



SUBSTANCE ABUSE SERVICES		
Number	Service Name	Organization
S1	Drug Treatment Court Services	Edmonton John Howard Society
<i>S</i> 2	Harm Reduction	Old Strathcona Youth Society



SUPPORT NETWORK SERVICES		
Number	Service Name	Organization
N1	WrapED	Multicultural Health Brokers Cooperative
N2	ACB Stabilization Program	The African Canadian Civic Engagement
		Council
N3	Family Violence	Edmonton John Howard Society
N4	Student Legal Services	Old Strathcona Youth Society
	Outreach / Advocacy	Old Strathcona Youth Society
N5	Drama Program	Family Futures Resource Network
	Hang-Outs	Family Futures Resource Network

Youth Agency Collaboration

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