

The background is a dark purple gradient. In the top right corner, there is a vertical pink bar. Several semi-transparent purple circles of various sizes are scattered across the background, with a large one in the bottom left and a smaller one in the top right.

M.A.P.S. Mapping and Planning Support

Annual Collaboration Showcase


October 18th, 2016

Deborah Morrison



M.A.P.S. Team

- ▶ Deborah Morrison; Executive Director, Partnership Enhancement Facilitator
- ▶ Shama Noone, Office Manager
- ▶ Lindee Golden; Social Geographer
- ▶ Jonathan Kircal; Social Geographer and Digital Storyteller
- ▶ Amanda Almond; Community Based Research Coordinator
- ▶ Kilee Winterford-Nadeau; Artist

- 
- ▶ Began with Children's Services Ministry funds as a partnership enhancement strategy
 - ▶ Mandate is Enhancing Partnerships and Supporting/Facilitating Collaborative Planning
 - ▶ Has developed along with human service sector needs for information, evidence based decision making and effective and comprehensive planning

Question

What is the make up of our community?



Purpose

Demographics

- Age
- Income
- Education
- Cultural identity
- Community vulnerability
- and more.

To provide information to human service colleagues regarding the community they serve.

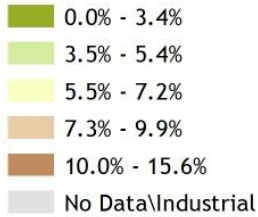
Expected Outcomes

Human service providers meet the needs of a community more effectively

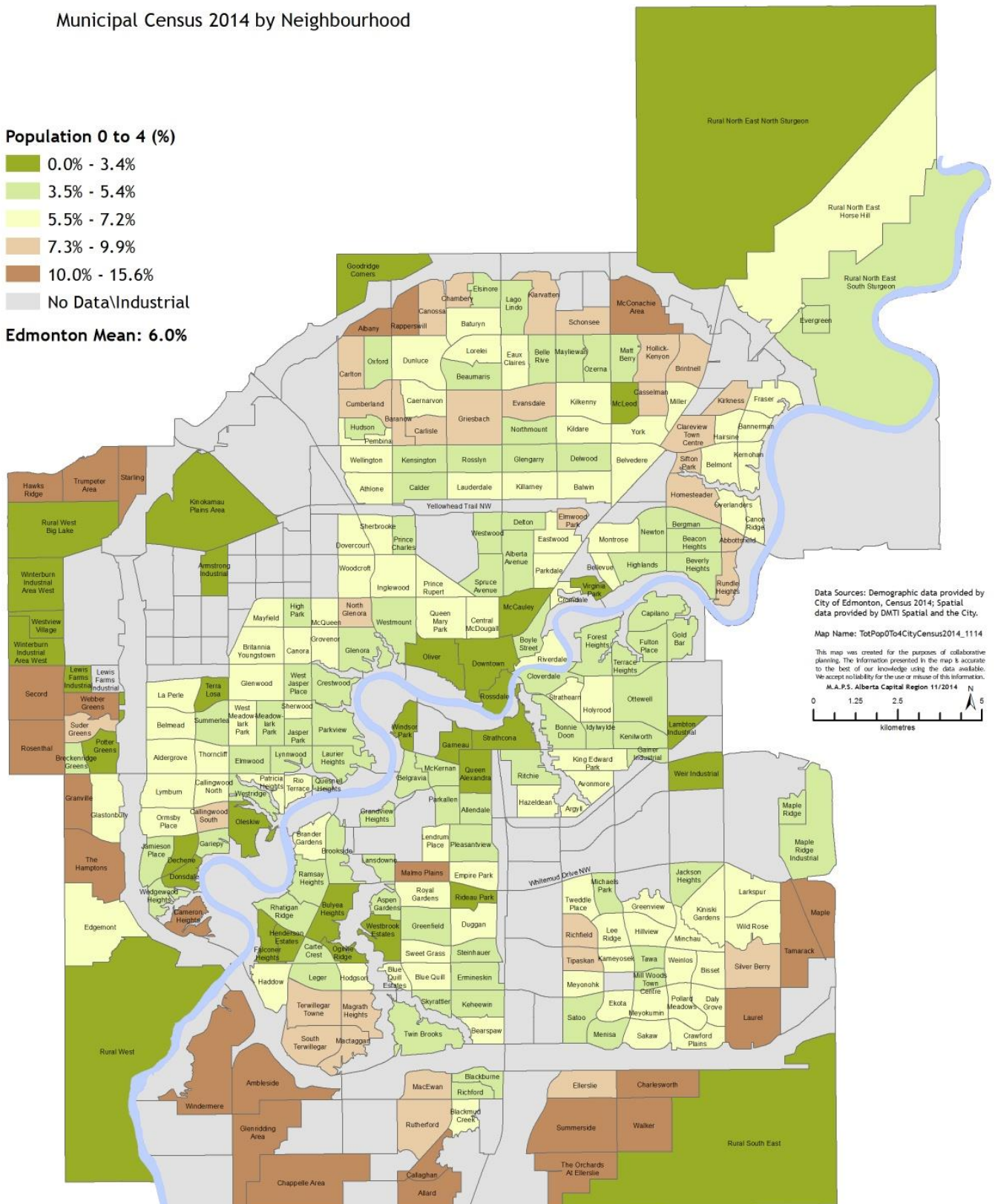
Percent of Population Ages 0 to 4

Municipal Census 2014 by Neighbourhood

Population 0 to 4 (%)



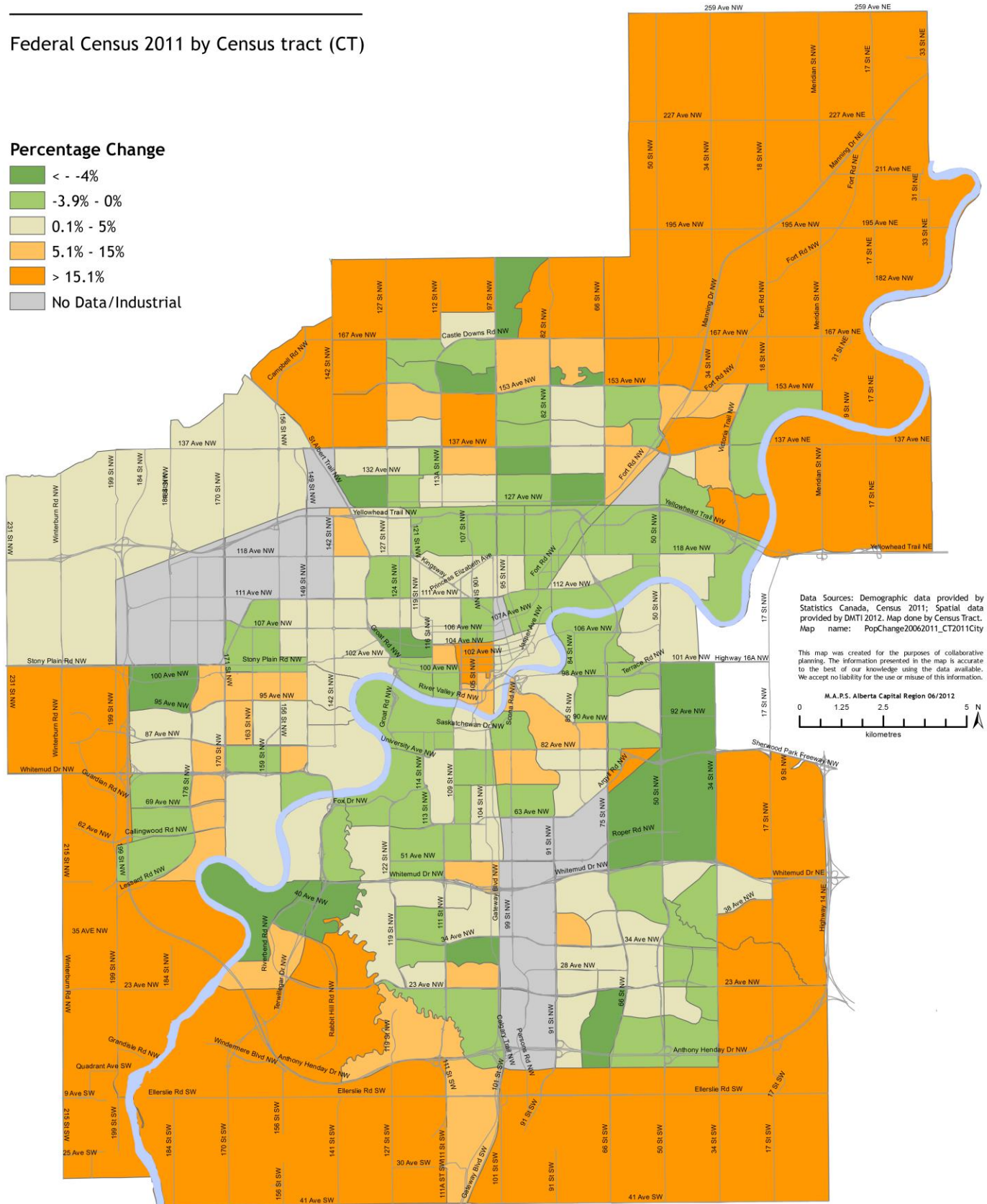
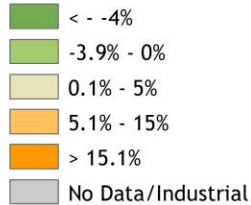
Edmonton Mean: 6.0%



Population Change, 2006 to 2011

Federal Census 2011 by Census tract (CT)

Percentage Change



Data Sources: Demographic data provided by Statistics Canada, Census 2011; Spatial data provided by DMTI 2012. Map done by Census Tract. Map name: PopChange20062011_CT2011City

This map was created for the purposes of collaborative planning. The information presented in the map is accurate to the best of our knowledge using the data available. We accept no liability for the use or misuse of this information.

M.A.P.S. Alberta Capital Region 06/2012
0 1.25 2.5 5 N
kilometres

Question

What supports and services exist in our community?



Purpose

Expected Outcomes

Resources/Assets

- Associations
- Volunteer Programs
- Funded programs/agencies
- Neighbourhood based programs
- and more.

To provide information to human service providers about existing supports and services.

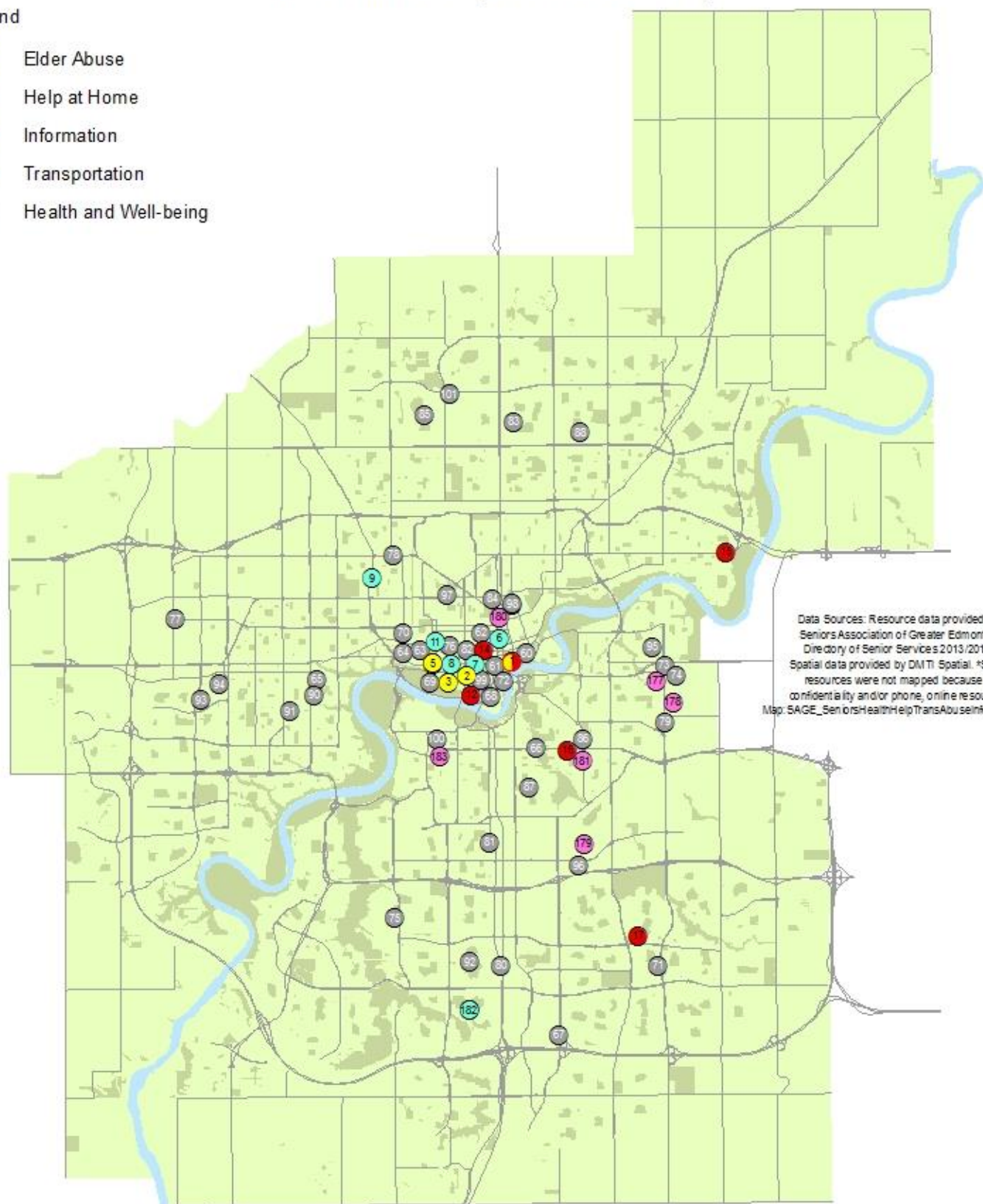
Gaps and overlaps in services will be identified. Human services meet the needs of the community more effectively.

Resources for Seniors

Elder Abuse Support, Help At Home, Transportation,
Information Services, Health and Wellbeing

Legend

- Elder Abuse
- Help at Home
- Information
- Transportation
- Health and Well-being



Data Sources: Resource data provided
Seniors Association of Greater Edmont
Directory of Senior Services 2013/2014
Spatial data provided by DMIT Spatial. *S
resources were not mapped because
confidentiality and/or phone, online resou
Map: SAGE_SeniorsHealthHelpTransAbuseinfo

Seniors Resources - Elder Abuse, Help At Home, Transportation, Information Services, Health & Wellbeing

Reference: SAGE Directory of Senior Services 2013/2014

<i>Number</i>	<i>Centre</i>	<i>Description of Service</i>
Elder Abuse		
1	Seniors Association of Greater Edmonton (SAGE), 15 Sir Winston Churchill Square NW T5J 2E5	Provides a Seniors' Safe House, temporary accommodation for seniors leaving abusive situations.
2	Alberta Council of Women's Shelters, 320, 10310 Jasper Ave NW T5J 2W4	Provides temporary accommodation specifically for older adults (60+) who are needing safety due to an abusive situation.
3	Office of the Public Guardian, 4, 9942 - 108 St NW T5K 2J5	Provides decision-making mechanisms for individuals unable to make personal non-financial decisions
4	Today Family Violence Centre, 301, 11456 - Jasper Ave NW T5K OM1	EAIT (Elder Abuse Intervention Team) For seniors 65+ who are at high risk of abuse or are experiencing abuse from a family member or unrelated caregiver.
5	Today Family Violence Centre, 301, 11456 - Jasper Ave NW T5K OM2	EARS (Elder Abuse Resource & Supports) Services for seniors 65+ who have questions or concerns about elder abuse.
Help At Home		
6	Seniors Association of Greater Edmonton (SAGE), 15 Sir Winston Churchill Square NW T5J 2E5	Provides a referral service for older adults to screened companies for home support and maintenance
7	Human Services: Residential Access Modification Program (RAMP), 10040 - 104 St NW T5J OZ2	Provides grants up to \$5,000 for those aged 65+ using a wheelchair or 4 wheel walker on an ongoing basis
8	CBI Home Health Edmonton, 10050 - 112 St NW T5K 2J1	Offers a comprehensive range of nursing, support and rehabilitation home health care services to individuals of all ages and abilities
9	Seniors Outreach Network Society, 11427 - 132 St NW T5M 1G2	Seniors resources, in-home outreach
10	Lifestyle Helping Hands Seniors Association, 10740 - 19 Ave NW T6J 6W9	Referrals to screened service providers (housecleaning, lawn/garden, etc.)
11	Edmonton Meals on Wheels, 11111 103 Ave NW T5K 2P1	Hot healthy meals delivered to your door.
Information Services		
12	Crisis Support Centre, 400, 10025 - 106 St NW T5J 1G4	Provides support for those who are concerned about someone who is suicidal
13	Seniors Association of Greater Edmonton (SAGE), 15 Sir Winston Churchill Square NW T5J 2E5	A city wide seniors organization that collaborates with partners to ensuring seniors in Edmonton are living their best lives.
14	Seniors Advisory Council for Alberta, 600, 10405 - Jasper Ave NW T5J 4R7	Advises the Government of Alberta on matters relating to Alberta's seniors
15	Candora Society of Edmonton, 248, 3210 - 118 Ave NW T5W 4W1	Provides various groups, programming, activities and health supports
16	Edmonton Seniors Coordinating Council (ESCC), 255, 8330 - 82 Ave NW T6C 4E3	Communication hub for the seniors-serving sector

Percentage of Population Ages 65 Plus and Resources for Seniors

Elder Abuse Support, Help At Home, Transportation,
Information Services, Health and Wellbeing

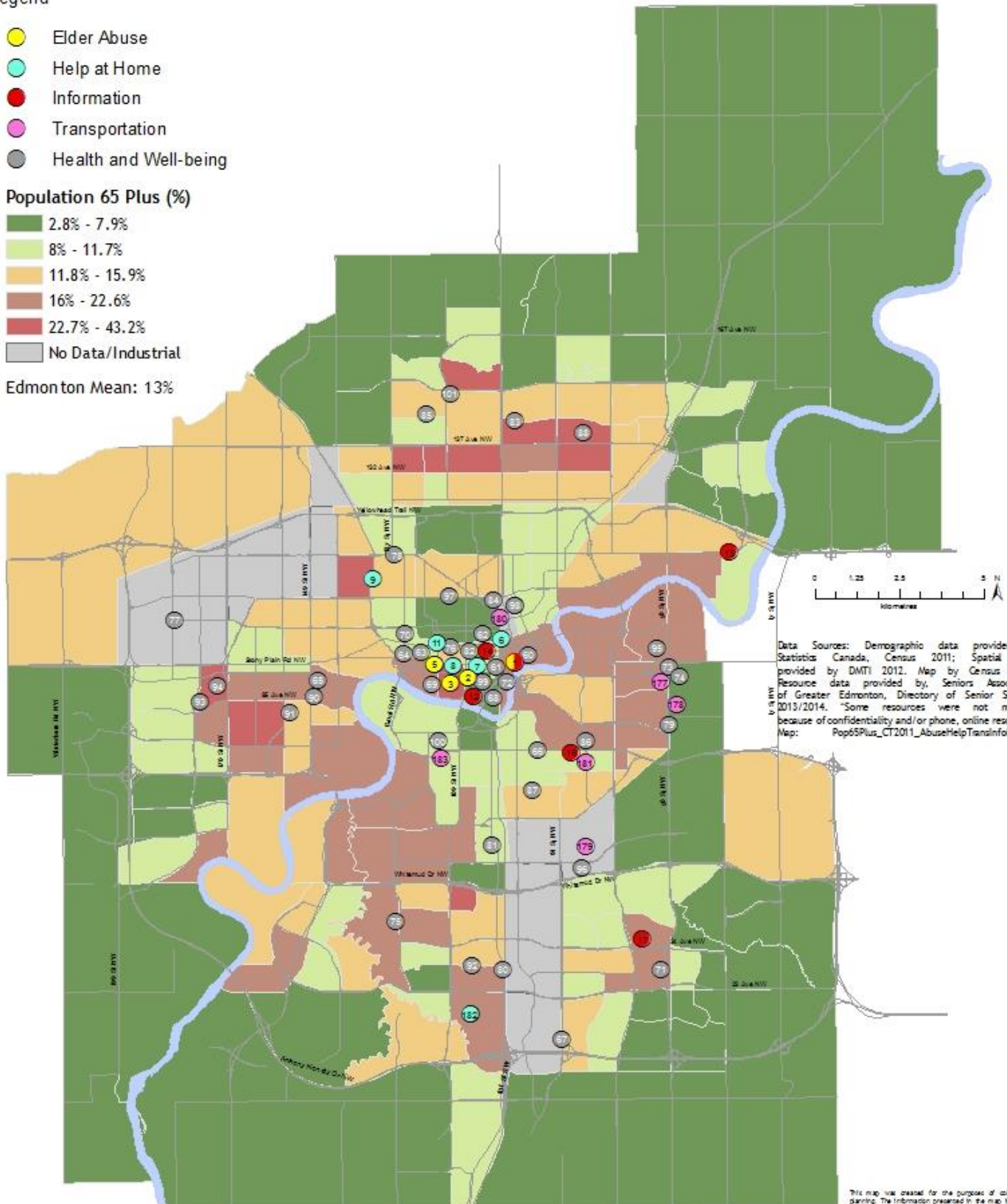
Legend

- Elder Abuse
- Help at Home
- Information
- Transportation
- Health and Well-being

Population 65 Plus (%)

- 2.8% - 7.9%
- 8% - 11.7%
- 11.8% - 15.9%
- 16% - 22.6%
- 22.7% - 43.2%
- No Data/Industrial

Edmonton Mean: 13%



Data Sources: Demographic data provided by Statistics Canada, Census 2011; Spatial data provided by DMTH 2012. Map by Census Tractor Resource data provided by, Seniors Association of Greater Edmonton, Directory of Senior Services 2013/2014. *Some resources were not mapped because of confidentiality and/or phone, online resource.
Map: Pop65Plus_CT2011_AbuseHelpTransInfoHealth

Question

**Are the supports and
services reaching targeted
communities?**



Purpose

Expected
Outcomes

Mapped Program User Info

- Age
- Gender
- Culture
- Geographical location
- Family status

To determine if communities in
need are accessing services
and supports.

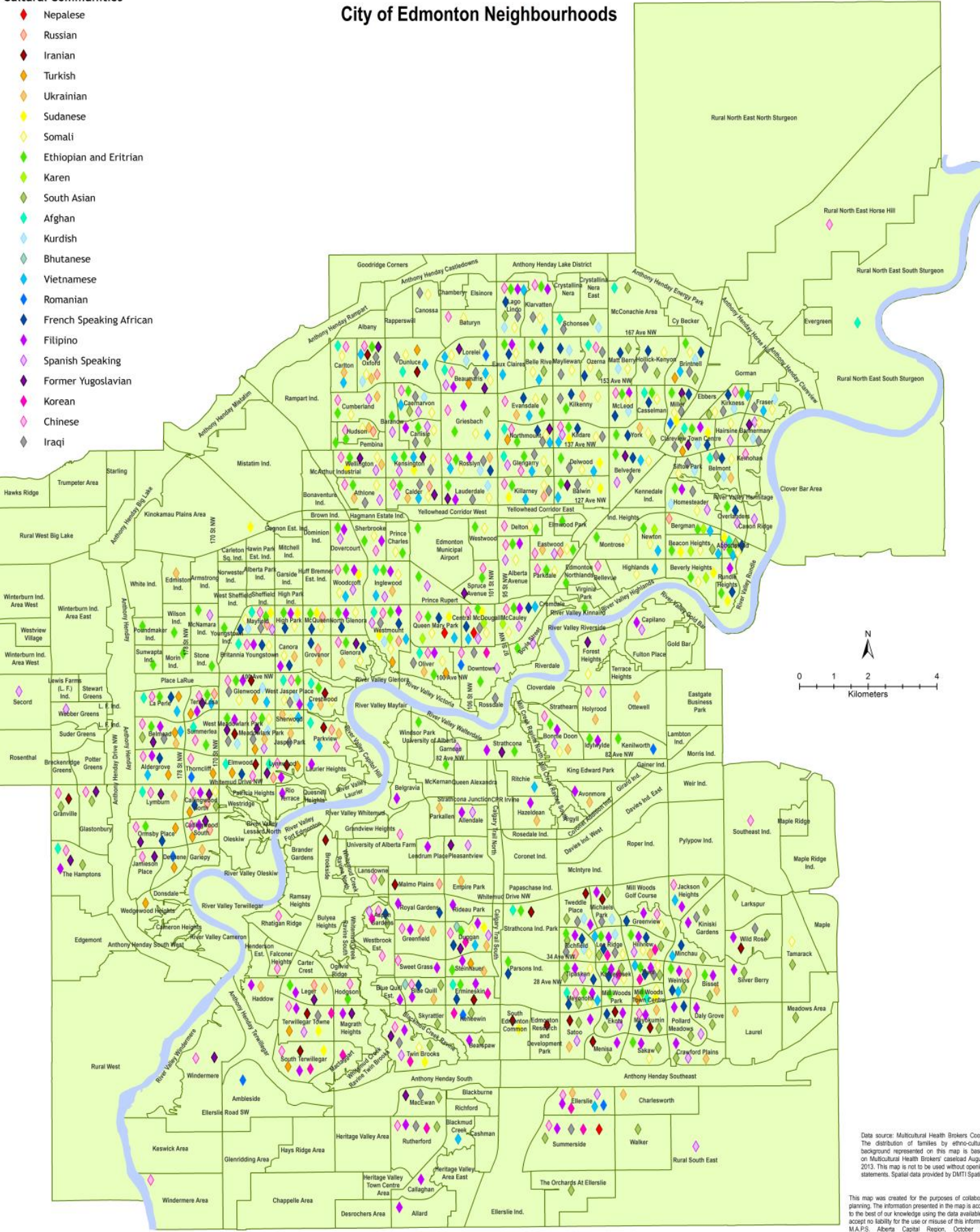
To provide human service
providers with a tool to look at
who is being served and who is
not being served within their
community.

Concentration of Immigrant and Refugee Population Based on Multicultural Health Brokers' Caseloads

City of Edmonton Neighbourhoods

Cultural Communities

- ◆ Nepalese
- ◆ Russian
- ◆ Iranian
- ◆ Turkish
- ◆ Ukrainian
- ◆ Sudanese
- ◆ Somali
- ◆ Ethiopian and Eritrian
- ◆ Karen
- ◆ South Asian
- ◆ Afghan
- ◆ Kurdish
- ◆ Bhutanese
- ◆ Vietnamese
- ◆ Romanian
- ◆ French Speaking African
- ◆ Filipino
- ◆ Spanish Speaking
- ◆ Former Yugoslavian
- ◆ Korean
- ◆ Chinese
- ◆ Iraqi



Data source: Multicultural Health Brokers Corp.
The distribution of families by ethno-cultural background represented on this map is based on Multicultural Health Brokers' caseload August 2013. This map is not to be used without opening statements. Spatial data provided by DMIT Spatial.

This map was created for the purposes of collaboration planning. The information presented in the map is accurate to the best of our knowledge using the data available. accept no liability for the use or misuse of this information. M.A.P.S. Alberta Capital Region, October

Top Five Non-Official Languages Spoken Most Often in Mill Woods Homes

Municipal Census 2014 by Neighbourhood

Top Five Languages and Number of Households



- Cantonese (447)
- German (495)
- Panjabi (Punjabi) (1721)
- Spanish (637)
- Tagalog (Pilipino, Filipino) (1146)

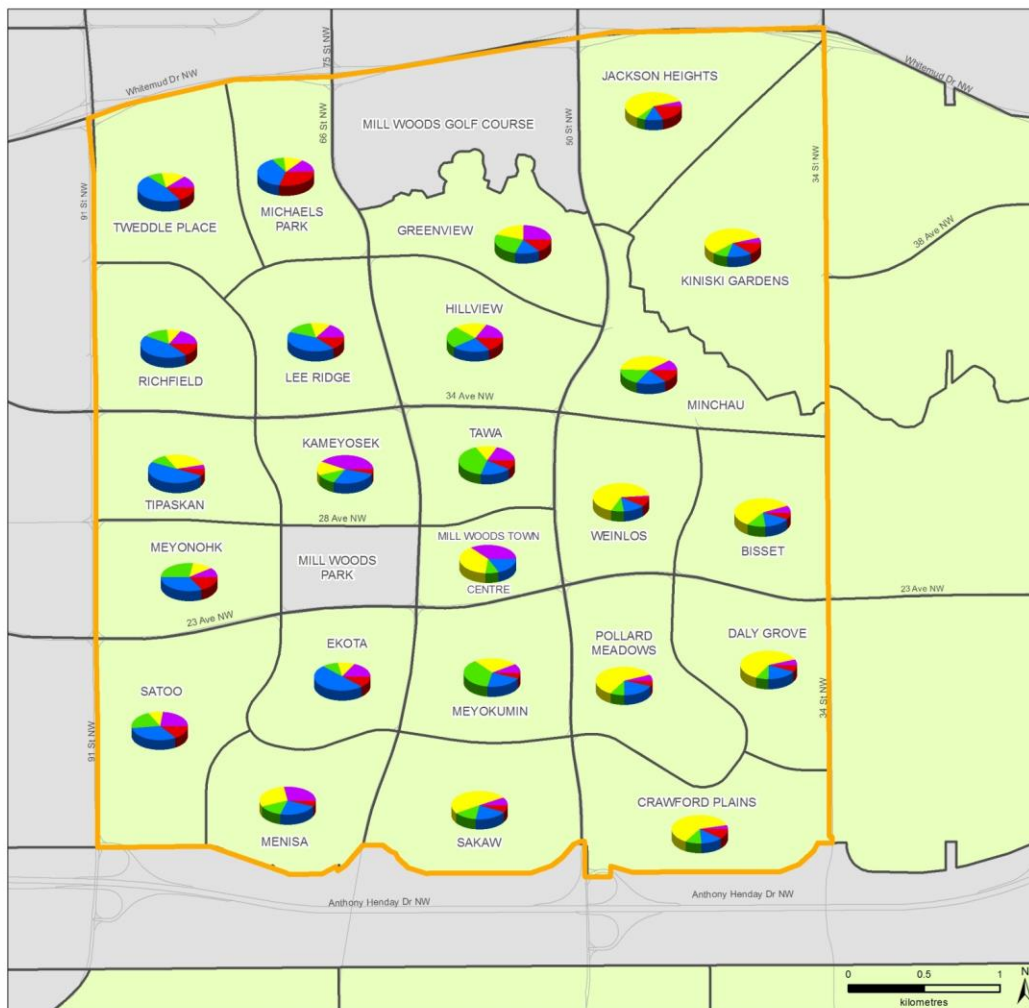
Mill Woods Boundary

Census Question: Other than English, what is the primary language spoken in household?

Data Sources: Demographic data provided by the City of Edmonton, Census 2014, Open Data Catalogue; Spatial data provided by DMTI Spatial and the City. Map Name: MW_Language_Top5Pie_CityCensus2014_1114

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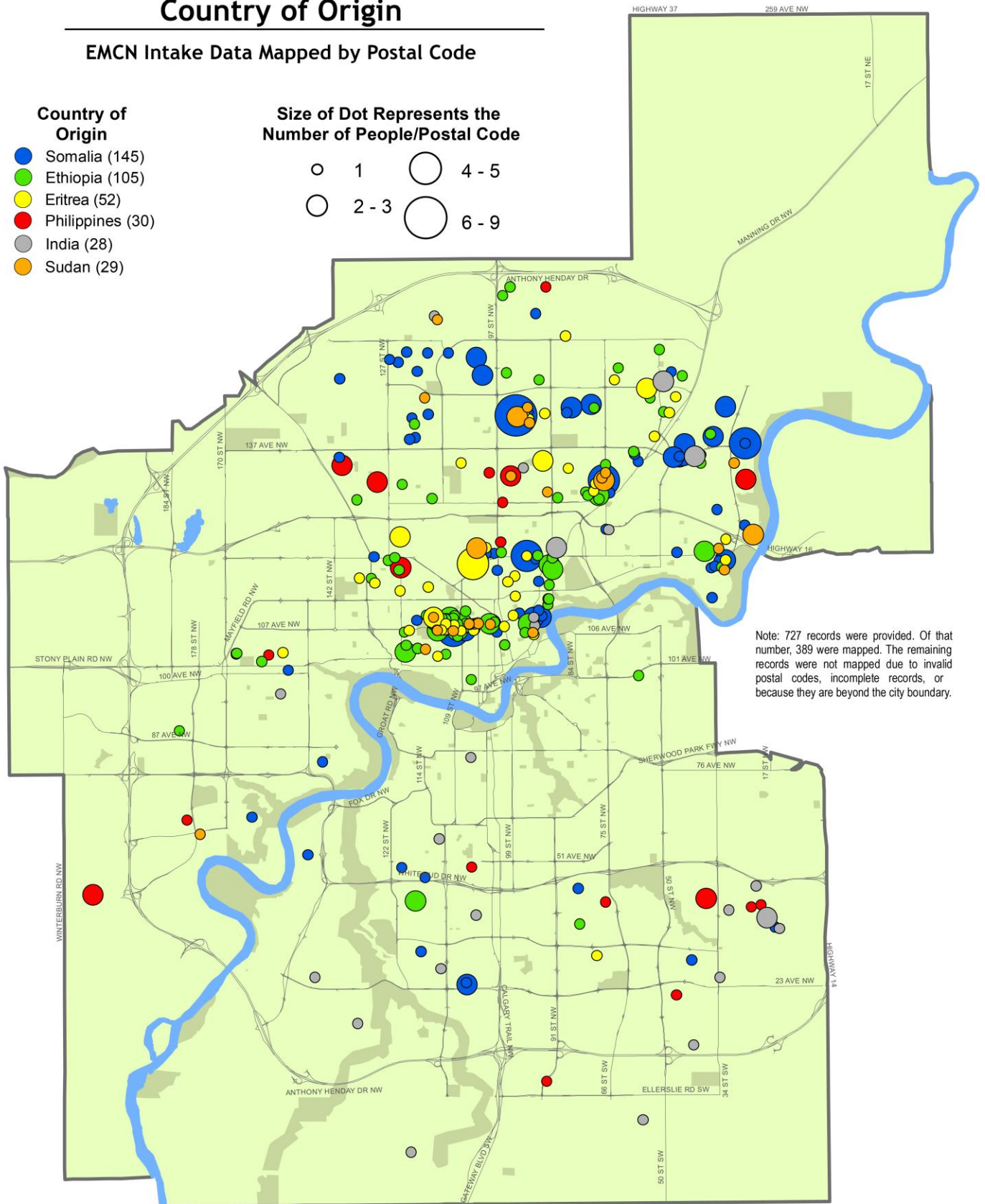
M.A.P.S. Alberta Capital Region 11/2014



EMCN Intake Data Mapped by Postal Code

**Size of Dot Represents the
Number of People/Postal Code**

- 1 ○ 4 - 5
○ 2 - 3 ○ 6 - 9



Note: 727 records were provided. Of that number, 389 were mapped. The remaining records were not mapped due to invalid postal codes, incomplete records, or because they are beyond the city boundary.

Data Sources: Postal Codes provided by Edmonton
 ennonite Centre for Newcomers. Spatial data
 provided by DMTI.
 ap Name: Countries of Birth



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M.A.P.S. Alberta Capital Region 07/2015

Question

What are the experiences,
perspectives and journeys of
individuals and families
who use supports and services?



Purpose

Expected
Outcomes

Journey Mapping

Client's journey through a set of services or a system designed to meet their needs.

To document individual and family perspectives or the collective wisdom of service providers.

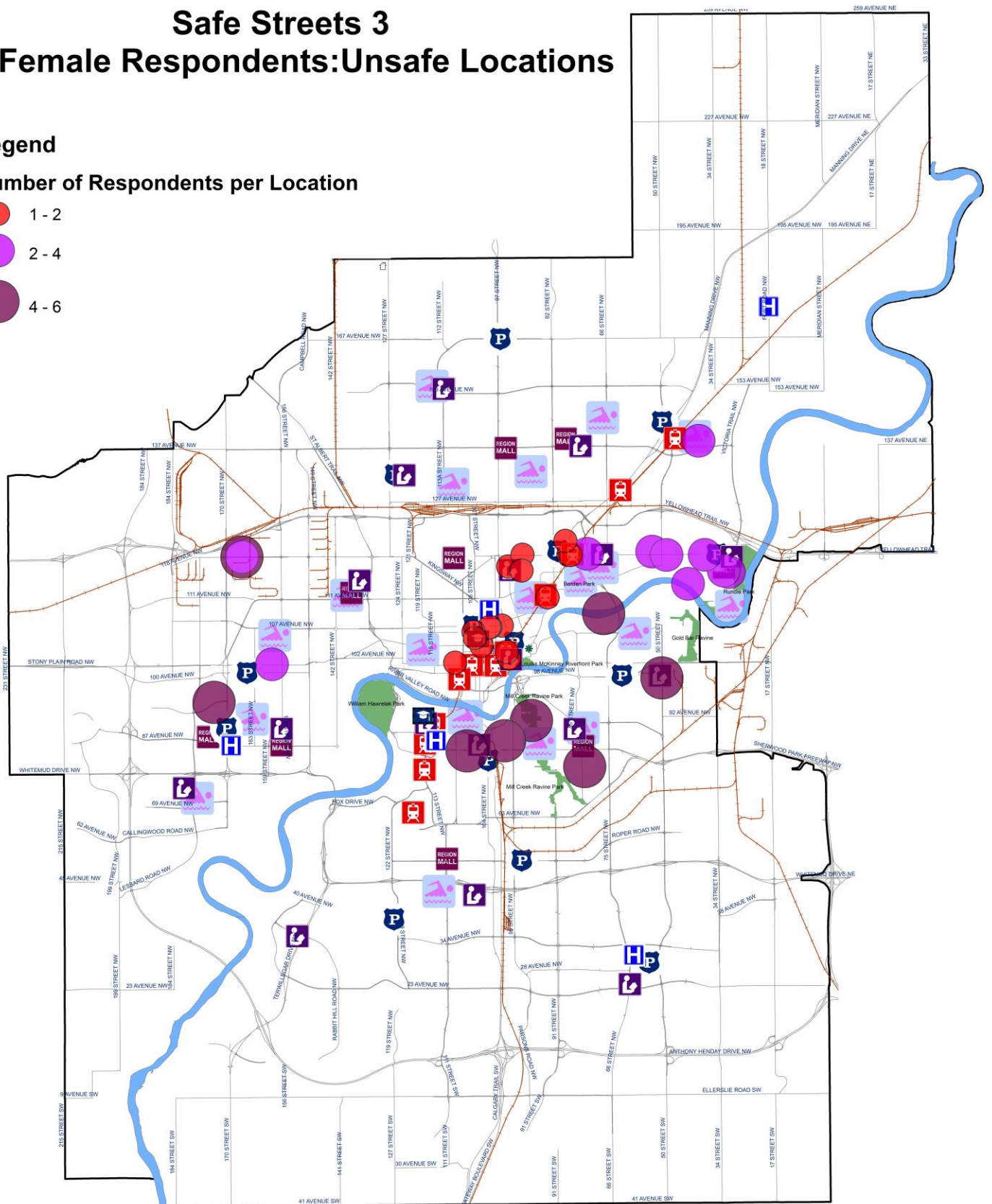
Human service providers gain a deeper understanding of complexity of social issues faced by clients and can adopt program/system to meet needs more effectively.

Safe Streets 3

Female Respondents: Unsafe Locations

Legend

Number of Respondents per Location



Question

Is there a difference between
how service/program was
planned
to be used and how it is being
used?



Purpose

Mapped Process

- How was it designed to be accessed/used
- How are people using it
- Identify differences and evaluate

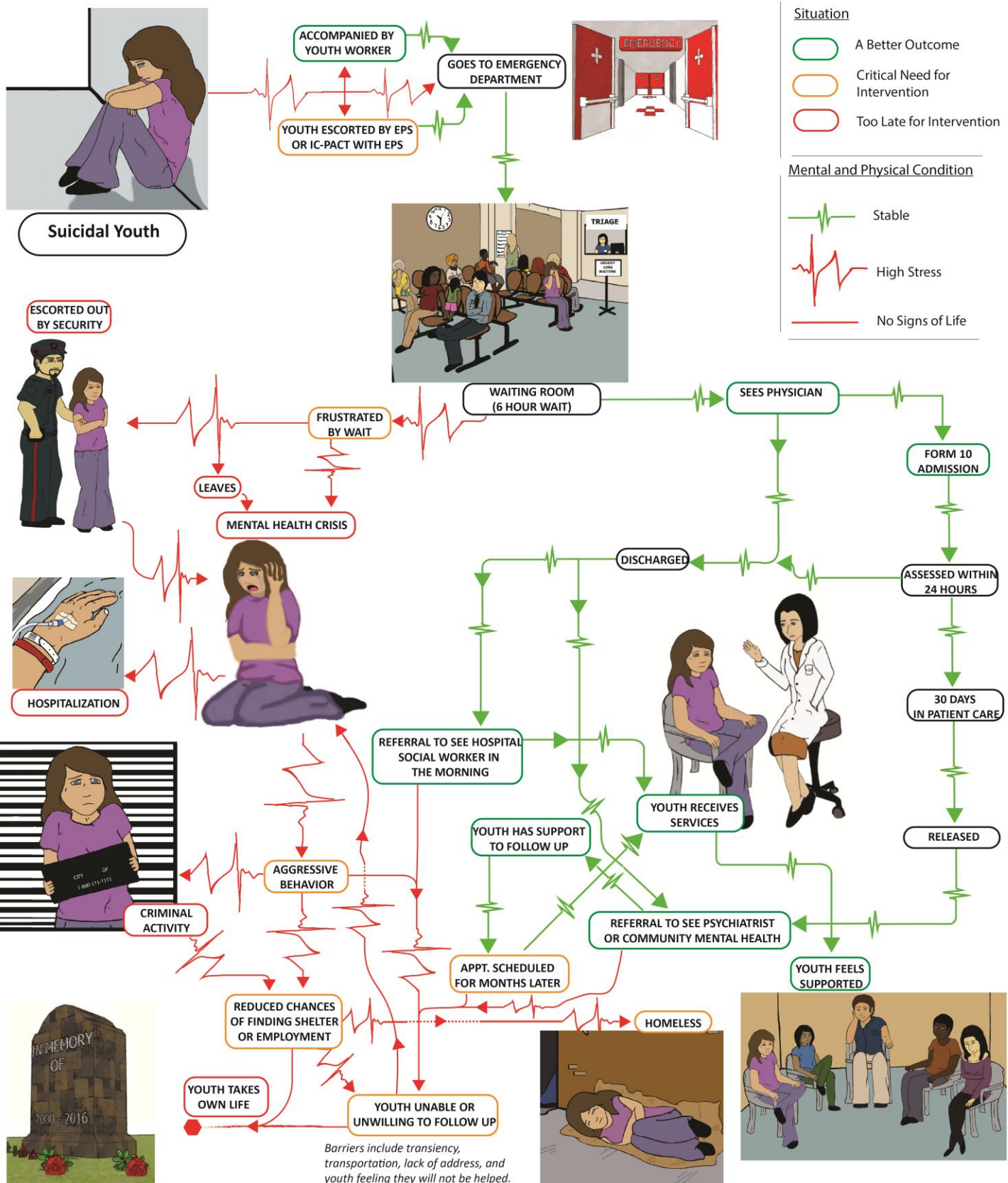
To provide another program evaluation tool to human service providers.

Expected Outcomes

Human service providers offer programs to meet needs effectively.

Suicidal Youth Experiences Accessing Mental Health Support at the ER

Youth experience this process with frustration, feeling discriminated against and misunderstood. Youth may feel abandoned and believe "nothing helps anyway", making them less likely to seek support and more likely to disengage from the process when it becomes difficult.





Appreciation and Gratitude

- ▶ Thanks to our partners
- ▶ Thanks to funders
- ▶ Look forward to the future!
- ▶ We can be the difference we want to see in the world!