

Local Policies & Practices Related to Banning Individuals

Edmonton, AB

Old Strathcona Community Mapping and Planning Committee
2/28/2017

This document accompanies the final report for Youth Bans: Policy, Implementation, and the Perspectives of Youth and Stakeholders. This community-based participatory research project responded to a need identified by local service providers to investigate the banning of youth who are homeless or without secure and adequate housing, as many youth indicate confusion about their bans. This environmental scan reviewed relevant local policies related to banning, and their implementation. Thank you to all the organizations who participated.

ENVIRONMENTAL SCAN QUESTIONNAIRE

1. What are the behaviours, actions and situations that may result in banning (e.g. abusive language, sleeping, intoxication)?
2. How long are bans typically implemented for? What are the determinants of ban length?
3. Who communicates the ban to the youth? E.g. Staff, security guards, bylaw officers, police officers? How are the bans communicated?
4. Do banning practices differ for youth depending on their age (e.g. youth over or under 18 years of age)?
5. Are there any changes in practice for youth who may be known to have special needs such as FASD or cognitive delays?
6. Are any referrals provided to the youth when they are banned? (For example, is a youth who is banned for intoxication provided with addictions treatment referrals?)
7. Are warm-handoffs (where the youth is referred to a support service they have an existing relationship with) provided in any situations?
8. Is there an appeals process, or a procedure in place for youth to address their bans (for example, for youth who have made significant changes in their lives and are trying to maintain positive changes)? Is there someone they could talk to about their bans, accompanied by a youth worker?
9. Does your building or organization have Agent Status?
10. We would like to share information about local policies so youth workers can help youth understand their bans. With your participation and permission, your organization will be acknowledged as supporting and contributing to our research project, and your policies will be noted. Do we have your permission to share your organization's name and policies related to bans? For example, this may be included in results in a table format for youth workers to reference.
11. We will be interviewing a few stakeholders more in-depth about their perspectives and experiences when it comes to banning. Would you be willing to participate in an interview on this topic?

	A	B
1	Organization	1. What are the behaviours, actions and situations that may result in banning (e.g. abusive language, sleeping, intoxication)?
2	Youth Serving Agencies	
3	Boyle Street Community Services	Fighting, disrespecting staff/property/each other, abusive language, drinking or substance use inside, dealing, assault, stealing;
4	Catholic Social Services SafeHouse	For the purpose of this interview, the term banning is synonymous with discharge - SafeHouse does not use the term "banning". Physical aggression, "continued" non-compliance to safety guidelines - i.e.. Using drugs inside the program/home; bringing in weapons; allowing individuals who pose a safety risk inside the home;
5	Edmonton John Howard Society (NOVA)	No bans, but clients may be asked to take a short break from accessing services, for incidents such as violent behaviour or serious threats, contraband;
6	iHuman Youth Society	Severe incidents with overt violence, or abuse to persons or property, or an escalating pattern of related behaviour
7	The Neighbour Centre	Abusive language, threats, physical violence, substance use in or around the centre, drug dealing, stealing, disrespecting policies or time limits
8	Old Strathcona Youth Society (OSYS)	Sleeping, intoxication, violent behaviour, dealing drugs, continued unacceptable behaviour after behaviour contract;
9	Youth Empowerment & Support Services (YESS)	Not following program expectations, using drugs in program, property damage, continued abuse or bullying of staff or youth;
10	George Spady Centre	Non-compliance, fighting, substance abuse inside facility, services abuse, uttering threats, vandalism, theft, client assault, verbal abuse to staff, staff assault, weapons inside or outside the facility.
11	Don Wheaton YMCA	Physical or verbal abuse, bullying, sleeping, intoxication, ongoing inappropriate language, misuse of the facility, destruction of property, repeated storage of belongings overnight, fighting, repeated infractions of policy or procedures
12	Recreation Centres & Libraries	
13	City of Edmonton Recreation Centres	Abusive Patron Procedure handbook outlines different behaviours that may result in bans, such as rule violation, minor theft, repeated verbal abuse, theft, vandalism, physical abuse, inappropriate behaviour, etc.
14	Edmonton Public Library	Intoxication, excessive profanity, possession of alcohol and/or drugs, use of substances inside, property damage, physical abuse or assault, verbal abuse or threats, fighting, other illegal activities

	A	B
1	Organization	1. What are the behaviours, actions and situations that may result in banning (e.g. abusive language, sleeping, intoxication)?
15	Edmonton Transit System & Downtown/Churchill Square Peace Officers	
16	Edmonton Transit System & Downtown/Churchill Square Peace Officers	Minor offences may result in a 24-72 hour cool-down period. Significant property damage, violence, and the risk of violence may result in a longer ban.
17	Post-Secondary Institutions	
18	MacEwan University	Bans are issued to anyone disrupting the learning environment or that presents a risk to the health or safety of any individual on campus
19	University of Alberta	Bans are issued to persons creating an unsafe environment. Abusive language is a red flag for this. We don't in every instance trespass if found sleeping or intoxicated.
20	Hospitals	
21	Royal Alexandra Hospital	Peace Officers will trespass individuals from property most commonly for aggressive or abusive behaviour towards staff, intoxication and on premises without purpose, refusing to leave premises when asked, committing or suspected of committing criminal acts;
22	Malls/Shopping Centres, Cafes, Restaurants	
23	Southgate Shopping Centre	Thefts, acts of violence, foul language, intoxication, uttering threats, non-compliance with posted rules;
24	West Edmonton Mall	As West Edmonton Mall is private property we do have the right to refuse anyone from the property but with that being said we are welcoming to the public to enjoy the facility in a family friendly environment so anyone found interfering with that including but not limited to what you listed above we give our security agents the discretion to make those judgements on the actions at the time and circumstances surrounding the dealing.
25	Tim Horton's, 101 and Jasper	Sleeping, loitering, intoxication, abusive language or other inappropriate behaviour

	A	C
1	Organization	2. How long are bans typically implemented for? What are the determinants of ban length?
2	Youth Serving Agencies	
3	Boyle Street Community Services	Staff refer to barring guide, 1 day to indefinite.
4	Catholic Social Services SafeHouse	Dependent on severity and risk-level; No set length of ban.
5	Edmonton John Howard Society (NOVA)	Violence and threats usually 1 month, contraband or less serious offences require talking to a staff member and then re-accessing
6	iHuman Youth Society	Youth input considered on length considered. May be up to 1 month, depending on severity of behaviour and time required for staff to process. Length may be a team decision.
7	The Neighbour Centre	1 day to indefinite; lengths based on severity, repeated offences, and individual's response to staff.
8	Old Strathcona Youth Society (OSYS)	Most are day bans; escalation or attitude, trafficking, or repeated offences may result in week or month bans, or occasionally indefinite; Based on severity, repetition, attitude and initiative to change;
9	Youth Empowerment & Support Services (YESS)	Dependent on severity, bans can be up to 3 days, or supervisor may restrict longer for more serious incidents. 2 weeks before youth can advocate for return for longer bans.
10	George Spady Centre	Staff use bar standards chart to determine length; 1 night to up to 3 months; may be more based on severity and repetition;
11	Don Wheaton YMCA	1 day to several months; lengths based on the nature of the issue at hand, impact on others, repetition, ownership of the issue, willingness to change etc.
12	Recreation Centres & Libraries	
13	City of Edmonton Recreation Centres	Bans determined by Abusive Patron Procedure handbook; 1 day to over 3 months, if done by the appropriate supervisor.
14	Edmonton Public Library	3 months to a year or longer, based on severity of offence and repetition

	A	C
1	Organization	2. How long are bans typically implemented for? What are the determinants of ban length?
15	Edmonton Transit System & Downtown/Churchill Square Peace Officers	
16	Edmonton Transit System & Downtown/Churchill Square Peace Officers	Minor offences may result in a 24-72 hour cool-down period. Significant property damage, violence, and the risk of violence may result in a longer ban (e.g. 30 days, 3 months, or 6 months). Maximum ban length is 2 years, and this length is typically associated with serious acts of violence.
17	Post-Secondary Institutions	
18	MacEwan University	Bans are issued based on severity, attitude, etc. Can be from 1 day to 5 years, typical is usually a week to a month.
19	University of Alberta	Standard is 12 months and has been set by the courts. This is normally for non-affiliated persons. Affiliated have seen shorter terms depending on the circumstances.
20	Hospitals	
21	Royal Alexandra Hospital	Begin at 24 hours, and can escalate based on severity of offense and the response. More severe offenses, especially those that interfere with patient care, are dealt with accordingly, and can often net a 30+ day trespass.
22	Malls/Shopping Centres, Cafes, Restaurants	
23	Southgate Shopping Centre	Mostly 24-hour verbal bans, more severe incidents longer in length; Theft under \$5000 is 1-2 years, over \$5000 starts at 5 years, assault is 5-7 years, assault with weapon 10 years; subsequent infractions will result in added time to ban, including trespassing during ban time;
24	West Edmonton Mall	2 types: 24 hours, and 10 year. 24 hour ban usually addresses first involvement or minor behaviour. A formal ban is for 10 years for repeated pattern of the behaviour not consistent with our peaceful family-oriented environment, and/or involvement with criminal offences at WEM, and/or pattern of criminal behaviour of a serious nature. Also for putting others safety in jeopardy or anything that mischievously disrupts business. A formal ban may be requested by a member of the Edmonton Police Service, and considered when the subject is involved in significant or repeated criminal activity at West Edmonton Mall. In serious situations, agents may consider a 10 year ban in the first instance.
25	Tim Horton's, 101 and Jasper	Typically for a year, but could be longer based on severity of offence

	A	D
1	Organization	3. Who communicates the ban to the youth? E.g. Staff, security guards, bylaw officers, police officers? How are the bans communicated?
2	Youth Serving Agencies	
3	Boyle Street Community Services	Youth Staff communicates ban, supervisor or team lead is necessary for longer bans; Occasionally EPS communicates in tandem with staff;
4	Catholic Social Services SafeHouse	Staffs on shift communicate the ban after consulting Supervisor, Caseworker and supports. If situation permits, may explain the ban in a meeting.
5	Edmonton John Howard Society (NOVA)	Staff communicate ban to youth at time of incident or next access; Incident is explained and feedback from youth is welcome.
6	iHuman Youth Society	One of the Directors, or the Executive Director.
7	The Neighbour Centre	Staff communicates ban, or occasionally police.
8	Old Strathcona Youth Society (OSYS)	Staff communicate ban to youth by one on one conversation.
9	Youth Empowerment & Support Services (YESS)	Frontline staff communicate ban, and supervisors or navigators follow up via Facebook
10	George Spady Centre	Staff will communicate ban to client verbally, and it will be noted in their database so all staff are aware.
11	Don Wheaton YMCA	Asked by staff to leave for the day, and if the ban is for longer, asked to contact one of the directors to discuss further.
12	Recreation Centres & Libraries	
13	City of Edmonton Recreation Centres	Communicated by Shift Supervisor at time of incident. If ban is for 1 week+, a letter is sent via registered mail or handed to individual upon next meeting.
14	Edmonton Public Library	Managers or staff, branch managers or director communicate system-wide suspensions via letter to youth's address, and call to their parents/guardians if they are under 18. Also communicated verbally with a letter if the youth does not have an address. Security or police may also communicate a suspension is forthcoming

	A	D
1	Organization	3. Who communicates the ban to the youth? E.g. Staff, security guards, bylaw officers, police officers? How are the bans communicated?
15	Edmonton Transit System & Downtown/Churchill Square Peace Officers	
16	Edmonton Transit System & Downtown/Churchill Square Peace Officers	Peace Officers provide verbal explanation for bans <72 hours, written documentation provided for longer bans.
17	Post-Secondary Institutions	
18	MacEwan University	Bans issued by security services agent or Peace Officer; in both written and verbal format.
19	University of Alberta	Peace Officer communicates ban, can be verbal and or with a written hard copy
20	Hospitals	
21	Royal Alexandra Hospital	Communicated directly to the youth by the Peace Officer involved. Can be verbal and/or written in format.
22	Malls/Shopping Centres, Cafes, Restaurants	
23	Southgate Shopping Centre	Majority communicated verbally by security; more severe incidents may be communicated by police or by-law, in conjunction with security;
24	West Edmonton Mall	24 hour bans are communicated verbally and 10 year bans are requested and served formally with paperwork. The security agent will advise of reasons for ban, advise the individual of the reasons he/she is being banned, that the ban prohibits access to all WEM property for a 24 hour period. The security agent must advise the individual that if refuses to leave and that if he/she re-enters the property within that time period he/she will be arrested under the Trespass to Premises Act. The person will be escorted to the edge of WEM property and informed of the boundaries of WEM property. The decision to issue a 10 year formal ban rests exclusively with the director or, in his absence, the operations manager.
25	Tim Horton's, 101 and Jasper	Store management will communicate ban verbally.

	A	E
1	Organization	4. Do banning practices differ for youth depending on their age (e.g. youth over or under 18 years of age)?
2	Youth Serving Agencies	
3	Boyle Street Community Services	No, banning is the same for all ages.
4	Catholic Social Services SafeHouse	No, banning is the same for all ages when safety concerns are present. Regardless of age, the youth is provided resources and transportation to Caseworker/CRISIS/other shelter option.
5	Edmonton John Howard Society (NOVA)	No, banning is the same for all ages.
6	iHuman Youth Society	No, banning is the same for all ages.
7	The Neighbour Centre	No, all centre clients must be 18+.
8	Old Strathcona Youth Society (OSYS)	No, banning is the same for all ages.
9	Youth Empowerment & Support Services (YESS)	No, banning is the same for all ages.
10	George Spady Centre	No, all centre clients must be 18+.
11	Don Wheaton YMCA	No, but a parent or guardian may be involved with minors.
12	Recreation Centres & Libraries	
13	City of Edmonton Recreation Centres	Parent/Guardian is notified for youths under age 18. All other polices are the same.
14	Edmonton Public Library	Parent/Guardian is notified for youths under age 18. All other polices are the same.

	A	E
1	Organization	4. Do banning practices differ for youth depending on their age (e.g. youth over or under 18 years of age)?
15	Edmonton Transit System & Downtown/Churchill Square Peace Officers	
16	Edmonton Transit System & Downtown/Churchill Square Peace Officers	Greater exercise of discretion applied for youth and young adults.
17	Post-Secondary Institutions	
18	MacEwan University	Parent/Guardian is notified for youths under age 18. All other polices are the same.
19	University of Alberta	No, banning is the same for all ages.
20	Hospitals	
21	Royal Alexandra Hospital	Unfamiliar with trespass practices based on age, they may differ slightly with under/over 18.
22	Malls/Shopping Centres, Cafes, Restaurants	
23	Southgate Shopping Centre	Yes, bans for under 16 tend to be shorter; parents or guardians are involved for anyone under 18, and police may be involved. Ban may be made conditional, that youth is allowed on property if supervised by a parent/guardian.
24	West Edmonton Mall	The only difference that we have in law is for anyone under the age of 12. Police are contacted to assist the youth if they are found to be trespassing or engaged with our staff in anything more negative than being asked to leave the property.
25	Tim Horton's, 101 and Jasper	No, banning is the same for all ages.

	A	F
1	Organization	5. Are there any changes in practice for youth who may be known to have special needs such as FASD or cognitive delays?
2	Youth Serving Agencies	
3	Boyle Street Community Services	No, but explanation may be repeated if cognition is delayed.
4	Catholic Social Services SafeHouse	Yes, Staff uses discretion with cognitive level. Bans are still used for safety risks.
5	Edmonton John Howard Society (NOVA)	Yes, staff take into consideration cognitive delays. Visual aids may be used to promote positive reinforcement.
6	iHuman Youth Society	Taken into consideration; also considered when attempting to intervene or redirect prior to requiring a ban
7	The Neighbour Centre	No, but reconsideration and discussion are options.
8	Old Strathcona Youth Society (OSYS)	Staff uses discretion with cognition.
9	Youth Empowerment & Support Services (YESS)	No change in practice
10	George Spady Centre	Staff uses discretion with cognition levels. We also try to train staff on FASD as much as possible.
11	Don Wheaton YMCA	A guardian or caregiver will be involved in the conversation if possible, or an aid to assist in cognition of the issue.
12	Recreation Centres & Libraries	
13	City of Edmonton Recreation Centres	An aid is to be present for those with cognitive delays. Bans are still used for safety risks.
14	Edmonton Public Library	Staff uses discretion with cognition levels. All suspensions can be appealed, which is in the letter and communicated to the youth upon suspension.

	A	F
1	Organization	5. Are there any changes in practice for youth who may be known to have special needs such as FASD or cognitive delays?
15	Edmonton Transit System & Downtown/Churchill Square Peace Officers	
16	Edmonton Transit System & Downtown/Churchill Square Peace Officers	Discretion is always utilized, and officers are trained in health and social issues.
17	Post-Secondary Institutions	
18	MacEwan University	No changes in practice, but security service agents are trained in effective communication to better serve those with special needs.
19	University of Alberta	Staff uses discretion with cognition levels.
20	Hospitals	
21	Royal Alexandra Hospital	Clinical partners may be leveraged in dealing with people with cognitive impairments. Security may be less punitive in these cases.
22	Malls/Shopping Centres, Cafes, Restaurants	
23	Southgate Shopping Centre	Yes, Staff uses discretion with cognitive level. Bans are still used for safety risks.
24	West Edmonton Mall	We encourage our staff to be compassionate and empathetic to these situations but only to a point that is not detrimental to their safety or the public's safety.
25	Tim Horton's, 101 and Jasper	No change in practice

	A	G
1	Organization	6. Are referrals provided to the youth when they are banned? (For example, is a youth who is banned for intoxication provided with addictions treatment referrals?)
2	Youth Serving Agencies	
3	Boyle Street Community Services	Yes, if they access services with their worker or request referrals.
4	Catholic Social Services SafeHouse	Yes, referrals are provided. The youth is also provided with the Crisis Unit as a resource during after hours.
5	Edmonton John Howard Society (NOVA)	Yes, will attempt to, if behaviour permits.
6	iHuman Youth Society	Yes, try to ensure youth have other supports available during ban. Modified provision of services (e.g. meeting staff off-site) may be offered. Youth may not enter building but can approach building to request to speak to staff during the ban.
7	The Neighbour Centre	No, not at this time.
8	Old Strathcona Youth Society (OSYS)	Yes, referrals are provided.
9	Youth Empowerment & Support Services (YESS)	Yes, all youth have access to support services staff by appointment
10	George Spady Centre	Yes, if requested.
11	Don Wheaton YMCA	Done occasionally, but is not policy.
12	Recreation Centres & Libraries	
13	City of Edmonton Recreation Centres	On occasion, information for homeless youth are provided by staff. Clareview now has a social worker on staff for these instances.
14	Edmonton Public Library	No systematic approach to referrals, but may occur occasionally. If it came up during discussion, they will be provided.

	A	G
1	Organization	6. Are referrals provided to the youth when they are banned? (For example, is a youth who is banned for intoxication provided with addictions treatment referrals?)
15	Edmonton Transit System & Downtown/Churchill Square Peace Officers	
16	Edmonton Transit System & Downtown/Churchill Square Peace Officers	Officers have a list of social agencies with contract information for their use.
17	Post-Secondary Institutions	
18	MacEwan University	No referrals made on behalf of the individual, but they are reminded where they can seek services.
19	University of Alberta	Yes, during assessments, and provide transportation to shelters on occasion.
20	Hospitals	
21	Royal Alexandra Hospital	Yes, during assessments, and provide transportation to shelters on occasion.
22	Malls/Shopping Centres, Cafes, Restaurants	
23	Southgate Shopping Centre	No, youth's parents/guardians, school, or school resource officer are contacted, but referrals are not made.
24	West Edmonton Mall	We rely on our working relationship with the Edmonton Police Service to ensure that youths are provided with the proper care through ZEBRA and CARRT.
25	Tim Horton's, 101 and Jasper	Not at this time.

	A	H
1	Organization	7. Are warm-handoffs (where the youth is referred to a support service they have an existing relationship with) provided in any situations?
2	Youth Serving Agencies	
3	Boyle Street Community Services	Yes, if requested.
4	Catholic Social Services SafeHouse	Ensure youth leaves the program with a support such as a guardian/caseworker. Can still access SafeHouse outreach services for support in the community.
5	Edmonton John Howard Society (NOVA)	Yes, staff will assist with transitions. Case conferences can be held, and NOVA will share information with other agencies.
6	iHuman Youth Society	Occasionally may coordinate with other agencies to help meet the youth's needs
7	The Neighbour Centre	May call 211 for extreme intoxication or if weather is bad. Shelter vans are available to those banned.
8	Old Strathcona Youth Society (OSYS)	Yes, warm hand offs are made.
9	Youth Empowerment & Support Services (YESS)	Yes, if youth is willing.
10	George Spady Centre	Yes, if youth is willing.
11	Don Wheaton YMCA	Done occasionally, but is not policy
12	Recreation Centres & Libraries	
13	City of Edmonton Recreation Centres	Unknown
14	Edmonton Public Library	No systematic approach to warm hand-offs, but may occur if a youth is in crisis.

	A	H
1	Organization	7. Are warm-handoffs (where the youth is referred to a support service they have an existing relationship with) provided in any situations?
15	Edmonton Transit System & Downtown/Churchill Square Peace Officers	
16	Edmonton Transit System & Downtown/Churchill Square Peace Officers	Not at this time.
17	Post-Secondary Institutions	
18	MacEwan University	No, not for public, unless there is a support service called to attend the site that an individual is being detained. If they are a student, they are handed off to Student Affairs.
19	University of Alberta	Not aware of this happening.
20	Hospitals	
21	Royal Alexandra Hospital	Social Work team may provide such services, but unsure.
22	Malls/Shopping Centres, Cafes, Restaurants	
23	Southgate Shopping Centre	No, police will often provide this service.
24	West Edmonton Mall	We rely on our working relationship with the Edmonton Police Service to ensure that youths are provided with the proper care through ZEBRA and CARRT.
25	Tim Horton's, 101 and Jasper	Not at this time.

	A	I
1	Organization	8. Is there an appeals process, or a procedure in place for youth to address their bans (for example, for youth who have made significant changes in their lives and are trying to maintain positive changes)? Is there someone they could talk to about their bans, accompanied by a youth worker?
2	Youth Serving Agencies	
3	Boyle Street Community Services	Yes, ban may be lifted, lifted with conditions, or remain upheld after youth speaks with staff and ban is reviewed by directors. A youth worker will be available to accompany youth.
4	Catholic Social Services SafeHouse	Yes, a sit down meeting in order to address the ban is required. If safety concerns are able to mitigated, a youth can return.
5	Edmonton John Howard Society (NOVA)	Yes, multiple chances are given to clients. EJHS also has a grievance policy the youth can utilize if they do not agree with a decision that staff or management has made.
6	iHuman Youth Society	Any time youth are asked to leave the building a reconciliation circle discussion is held when they return. May be a formal circle or a conversation. Youth can speak on their own behalf or bring and advocate or support with them. Youth may sign an agreement regarding awareness of rules and potential response if breached.
7	The Neighbour Centre	Yes, centre is open to reconsideration based on ownership of situation, willingness to change, and attitude. Alternative consequences may also be offered instead of banning.
8	Old Strathcona Youth Society (OSYS)	Yes, a behaviour contract is required to be signed for indefinite bans and certain requirements must be met to re-access. Youth are free to complete requirements at their own pace.
9	Youth Empowerment & Support Services (YESS)	Yes, youth are welcome to make an appointment to speak with a Client Navigator, and it will be reviewed by a supervisor.
10	George Spady Centre	Yes, the individual just has to request to look at their bar and an Ethical Decision-Making Framework will be completed.
11	Don Wheaton YMCA	Yes, situations and bans can be reconsidered.
12	Recreation Centres & Libraries	
13	City of Edmonton Recreation Centres	Yes, process for reinstatement is clearly outlined in ban letters. Meeting is set up by parent/guardian or client AFTER the ban has expired (no process for early reinstatement), and letter of expectation is to be discussed and signed.
14	Edmonton Public Library	Yes, there is a suspension appeals process outlined in the suspension letter. An appeal appointment may be booked and a youth worker may be present if requested

	A	I
1	Organization	8. Is there an appeals process, or a procedure in place for youth to address their bans (for example, for youth who have made significant changes in their lives and are trying to maintain positive changes)? Is there someone they could talk to about their bans, accompanied by a youth worker?
15	Edmonton Transit System & Downtown/Churchill Square Peace Officers	
16	Edmonton Transit System & Downtown/Churchill Square Peace Officers	Bns can be reviewed, and can sometimes be modified with exceptions for routes/times/locations so youth can meet their needs. Violations of modified bans can lead to reinstatement of ban without exceptions.
17	Post-Secondary Institutions	
18	MacEwan University	Yes, Director of Security Services phone number is available on each ban issued, as well as information on how to appeal.
19	University of Alberta	Yes, anyone can appeal a ban directly to our Director.
20	Hospitals	
21	Royal Alexandra Hospital	No official appeals process, but can be brought to Patient Concerns and reviewed. All individuals can access emergency care if necessary, even if a trespass has been issued.
22	Malls/Shopping Centres, Cafes, Restaurants	
23	Southgate Shopping Centre	Yes, youth can reach out to the security manager, and have them review their ban. Bans may be rescinded if there is a concerted effort to change behaviours and there is no significant risk of another bannable offence being committed.
24	West Edmonton Mall	The 10 year ban can be requested to be lifted after a period of 3 months after it has been served to the individual and that will be decided upon by the Director of Security through all the information received with the request and dealings transpired on our property.
25	Tim Horton's, 101 and Jasper	Not at this time.

	A	J
1	Organization	9. Does your building or organization have Agent Status?
2	Youth Serving Agencies	
3	Boyle Street Community Services	Yes
4	Catholic Social Services SafeHouse	No
5	Edmonton John Howard Society (NOVA)	No
6	iHuman Youth Society	No
7	The Neighbour Centre	Yes
8	Old Strathcona Youth Society (OSYS)	No
9	Youth Empowerment & Support Services (YESS)	Yes
10	George Spady Centre	No
11	Don Wheaton YMCA	Yes
12	Recreation Centres & Libraries	
13	City of Edmonton Recreation Centres	Some facilities do, and some do not.
14	Edmonton Public Library	Yes

	A	J
1	Organization	9. Does your building or organization have Agent Status?
15	Edmonton Transit System & Downtown/Churchill Square Peace Officers	
16	Edmonton Transit System & Downtown/Churchill Square Peace Officers	No
17	Post-Secondary Institutions	
18	MacEwan University	Yes
19	University of Alberta	No, but work directly with the EPS and work under a Memorandum of Understanding (MOU) with them.
20	Hospitals	
21	Royal Alexandra Hospital	Yes, some AHS properties have agent status.
22	Malls/Shopping Centres, Cafes, Restaurants	
23	Southgate Shopping Centre	Yes
24	West Edmonton Mall	Our agents working security for West Edmonton Mall have agents of the property arrest rights which allows them to act as agents for the owners of the property.
25	Tim Horton's, 101 and Jasper	Yes

EDMONTON POLICE SERVICE & AGENT STATUS

Agent Status authorizes Edmonton Police Service officers to issue and enforce bans. The ban length and the provision of verbal or written communication are largely left up to the discretion of the responding officer, with one year being the typical ban length.

“Agent Status” authorizes all police officers to act as agents pursuant to the Trespass to Premises Act and the Petty Trespass Act. As an authorized representative, any police officer may issue and enforce bans against any person who, in their sole discretion, is determined to be a trespasser on the property, and to affect their purpose, are further authorized to enter onto any portion of the property.

In order to assist EPS with identifying locations as having designated Agent Status, business owners display a sticker (supplied by the EPS) in a place open to public view.

The authorization to ban or enforce bans is in effect 24 hours/day.”

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<http://www.responsiblehospitalityedmonton.ca/edmonton-police-service/>



Door sticker identifying Agent Status.

To inquire about their bans, people can submit a FOIP request at the front counter of police headquarters and receive a ban report for all incidents.

Edmonton Police Service currently does not have Agent Status for public parks.